



PRESS RELEASE

PUBLIC LIGHTING: IN ROME ARETI LAUNCHES THE TOLL-FREE NUMBER FOR REPORTING MALFUNCTIONS

As of today a dedicated channel is active

Rome, 15 July 2024 – As of today the **Areti toll-free number 800.00.66.77 dedicated exclusively to reporting disruptions to the public lighting network is active.**

Areti - supervisor of Rome's electricity network and a company of the Acea Group - has set up a direct channel exclusively dedicated to reporting disruptions to public lighting systems. The toll-free number was created to offer a more effective and timely service active 24 hours a day, 7 days a week. Areti has also made available a chat channel active from Monday to Friday, from 08.00 to 17.00, on the website www.aret.it.

Areti has always been committed to providing innovative solutions that improve citizens' experience. The introduction of this new toll-free number, dedicated to reporting public lighting failures, is a further step towards achieving this objective.