



## PRESS RELEASE

### **ACEA LAUNCHES THE NEW WHATSAPP CHANNEL TO INFORM CITIZENS ON THE WORKS IN PROGRESS ON THE WATER NETWORKS AND ELECTRICITY GRIDS OF THE CAPITAL CITY**

**Rome, 21 June 2024** - ACEA has launched a new WhatsApp channel designed to provide timely and detailed information to the citizens of Rome on the works underway on the water networks and electricity grids managed, respectively, by Acea Ato 2 and Areti. The service is active and accessible to all WhatsApp users directly on their smartphone or PC. The new channel aims to improve communication and transparency, allowing the users to stay updated on maintenance activities and scheduled interventions on networks and grids, with related useful information, such as the positioning of tankers in cases of water interruption or the prediction of recovery times in cases of suspension of the service.

To join the channel, simply go to WhatsApp's Updates tab and look for "Acea Gruppo", or click the following link: <https://bit.ly/WhatsAppAcea>.

ACEA has launched this new channel, which is added to the existing traditional ones, to activate more direct and effective communication, in line with the awareness of carrying out, with maximum commitment, an essential public service. The goal is to keep citizens always informed about infrastructure modernisation works, so they can better plan their activities.

Further information on the following page: <https://www.gruppo.acea.it/whatsapp>.

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