

## **Press Release No. 430 of 18.05.2021**

# **GESESA per Te, the new “Book Me” digital service is now available to ensure a more attentive and safer service.**

Today, GESESA launches its new digital service providing a more attentive and safer service to its customers.

“Book Me” is the new booking service that allows our customers to book an appointment at the help desk and choose the date and time that suits them best, for personalized appointments that avoid unnecessary waits and queuing.

**The new “Book Me” service is now available on My Gesesa APP and on the website [gesesa.it](https://www.gesesa.it).**

How does it work? On the [gesesa.it website](https://www.gesesa.it), by clicking on the button “Book your appointment” clearly visible on the home page, customers will reach the easy and intuitive form with a choice of dates and time slots. After entering all contact details, customers will be able to choose the date and time slot that suit them best. To make the process even quicker and more personalized, customers can also enter a short description of the service they require. Once the booking is complete, a confirmation email will be sent at the address provided in the form.

From a mobile phone, on the home page of the My Gesesa APP, customers simply can click on “Book Appointment” and follow the instructions.

With the online booking service, customers can book appointments at the GESESA help desk in Benevento, in the Pezzapiana area, avoiding queues and long waits in an attentive and personalized context. Customers can select the date and time among those available. GESESA help desk opening hours are as follows: Monday to Friday, from 08.00 to 13.00 and from 14.00 to 17.00; Saturday from 09.00 to 13.00.

The help desk has implemented all the safety measures required to comply with Covid-19 health regulations.



# Gesesa

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