

acea

Acea Group Investor Presentation

"2021 Global Energy Conference"

June 10, 2021



ACEA GROUP TODAY



BUSINESS PLAN 2020-2024



STRATEGY AND TARGETS



BUSINESS LINE HIGHLIGHTS



STRATEGIC OPPORTUNITIES



CLOSING REMARKS



Q&A





ACEA GROUP TODAY



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Q&A



Acea is a leading multi-utility player in the Italian market

2020 EBITDA



85% regulated

Ownership structure

(Source: based on proof of share ownership filed for AGM of April 2021)

Caltagirone
5.7%

Market
20%

Roma
Capitale
51%



Water

Leader

in the water supply sector in Italy With more than 9 M customers

in Lazio, Toscana, Umbria, Molise e Campania



Energy Infrastructure

Leading

Italian player in the electricity distribution market With ~9 TWh

of distributed electricity



Commercial & Trading

One of the main

players in the Italian energy market With **7.0 TWh**

of electricity sold



Environment

4th player

in the Italian
waste treatment
sector

With ~ 1.6
M tons
of treated /
disposed waste



Power generation

Green player

in power generation in Italy

With **269 MW**of installed
capacity¹



Engineering and services

Business line offering technical services to

With more
than 100 M€
of Services
every year

the Group



Gas distribution

Entry in the gas distribution business with ~100k redelivery points





ACEA GROUP TODAY



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Q&A





Renewables





Growth

...also supported by **Growth** driven by regulated investments in businesses, with **RES**, both industrial significant scale and consumer investment related

nnovation

...together with investments for new innovative services (VAS)

Delivery

...proving a consistent track record of outperforming business plan targets

Sustainability

...with increasing focus on environmental impact and circular economy

6.7%

to RAB...

EBITDA CAGR 2019-24

~1000

5.9 B€ 2024 RAB

747 MW

Installed PV capacity in 2024

Domestic PV plants in 2024

0.6 B€

Innovation capex 2020-24

2200+

EV charging stations in 2024

>5%

Avg. EBITDA outperformance vs. plan (last 3 years)

4.7 B€

Capex and M&A 2020-24

-11 pp

Water losses in 2024

150 +

«Smart Comp» composters in 2024

Acea as a leading player in infrastructure and sustainability



Strategy and targets Key financials

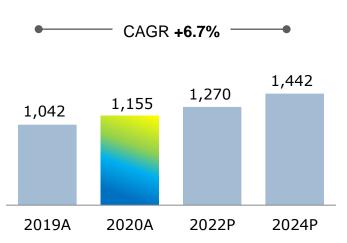
2021 GUIDANCE

EBITDA +6%/+8% versus 2020

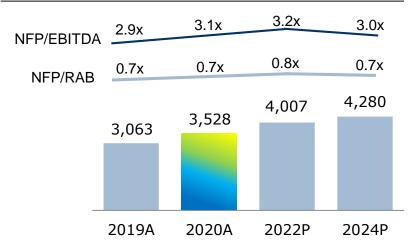
CAPEX ~ €900M

NET DEBT: €3.85 ÷ €3.95B

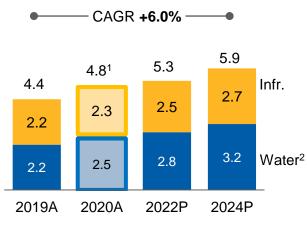
EBITDA | M€



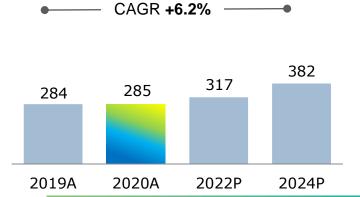




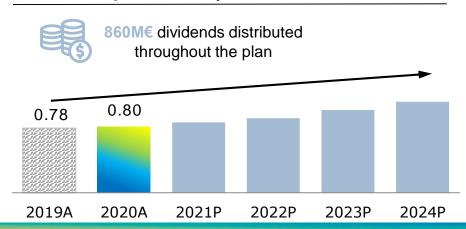
RAB | B€



Net Income | M€

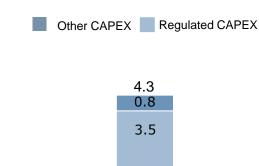


Dividend per share | € / share



Cumulative CAPEX | B€

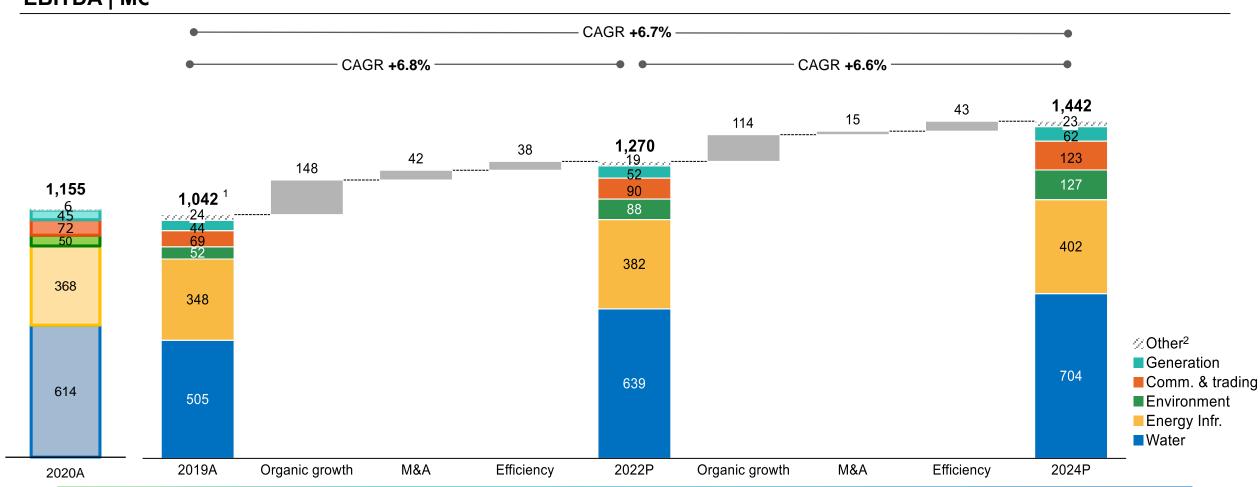
Plan 20-24





Strategy and targets Key financials

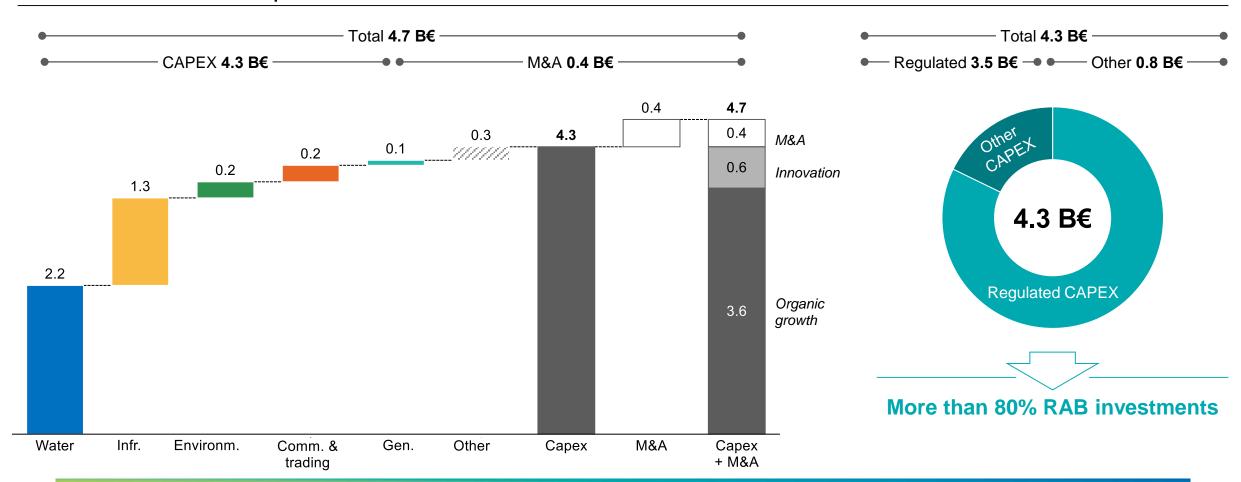
EBITDA | M€





Strategy and targets CAPEX and M&A

CAPEX e M&A evolution | B€

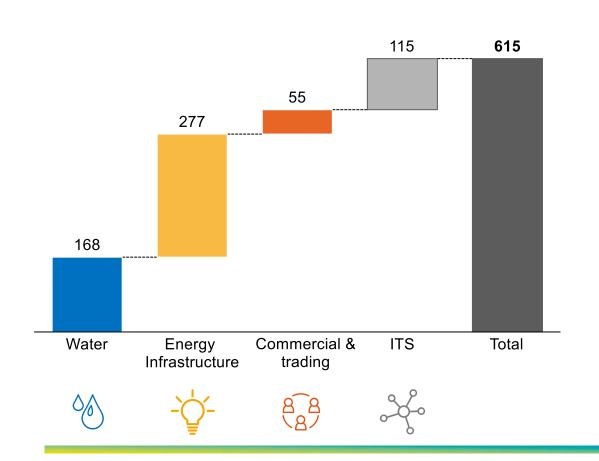




Strategy and targets Innovation as a driver for growth

INNOVATION

Capex related to Innovation | M€, 2020-2024



Selected initiatives



500k+ smart meters installed



Grids' performance optimization through Water Management System



1.3M 2G smart meters installed



New Control center for grids' management



+100K digital customers (acquired through digital channels)



2,200+ EV charging stations installed



150+ "Smart Comp" composters installed



Corporate **data lake** and **data-driven** asset management (*data-driven company*)



Development of new Salesforce CRM platform





More than 2B€ related to specific sustainability targets with highest relevance and priority to the Group

SUSTAINABILITY

Sustainable Development Goals (SDGs)



Related to investments in sustainability



Acea sustainability rating





Positive



CAPEX related to sustainability targets | M€, 2020-2024

2.1B€ of **investments** related to **sustainability** targets over the plan (**+400M€**¹ vs. previous Business Plan):



263 water losses reduction



220 resiliency of Rome aqueduct system



127 efficiency of **purification** system



234 installation of smart meters for water and electricity



492 resiliency and efficiency of electric grids



58 infrastructure modernization and remote mgmt.



445² circular economy treatment of waste



29 e-mobility infrastructure



212 increase of **green energy** generation





New and more challenging targets vs previous business plan

SUSTAINABILITY

Acea targets at 2024 (vs. 2019)

GDP and employment increase **DECENT WORK** AND ECONOMIC Preliminary and partial estimate only for the selected period **GROWTH** Water resource protection CLEAN WATER AND SANITATION Losses reduction, IoT grids' management, rationalization of purification system ල ල Quality of electricity service Improved resiliency of electric grids INDUSTRY, INNOVATION AND INFRASTRUCTURE Smart city Installation of EV charging stations and water / electric smart meters 11 Circular economy **RESPONSIBLE** CONSUMPTION Waste treated with circular economy logics and reduction of sludge coming out of purification plants Green energy CLIMATE 13 **ACTION** Increase in production and consumption of green energy

+5.8 **B€**

-11 pp¹ losses reduction (440+ Mm³ of resource saved)

-40% Intervention Risk Index (IRI)

+2,200 charging stations

+1.6 Mton
(+120%)
waste treated

-43% gCO₂/KWh produced by Acea produzione

+21k stable FTEs

+36
rationalized
purification plants

~2,600 cabins involved

~1.8M²
2G and water smart meter

-45%
sludge coming out of
purification thanks to process
innovation (drying)

>140 kton/y CO₂ avoided for internal consumption

Strategy and targets Solid financial structure Highlights

Rating

FitchRatings Moody's BBB+ Baa2 Outlook stable Outlook stable

Debt

As of March 31, 2021

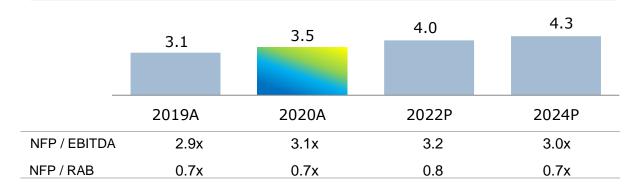
- 5.6 years average debt duration
- 1.44% average cost of debt
- 84% fixed rate debt

Green Bond

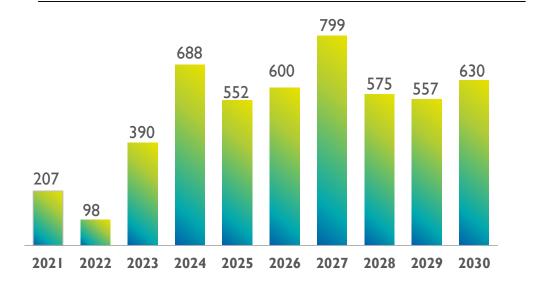
January 21st, 2021 – Acea successfully completed its first green bond issuance worth €900m in two tranches, under the Green Financing Framework and form part of €4bn EMTN programme:

- First tranche of €300m, coupon 0%, maturity September 28th, 2025
- > second tranche €600m, coupon 0.25%, maturity July 28th, 2030

Net Financial Position | B€



Financial marurities as of March 2021 | M€







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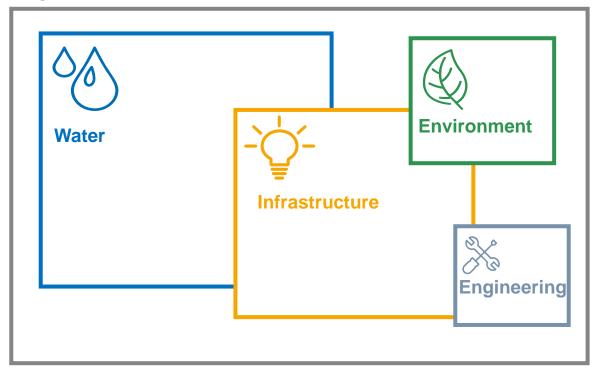
Q&A



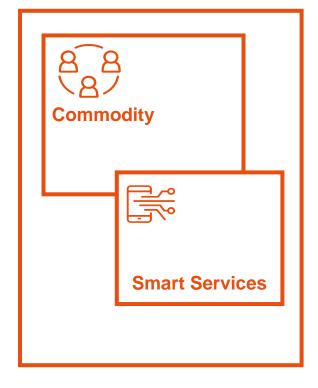
New organizational structure to maximize the value generated from the portfolio of businesses

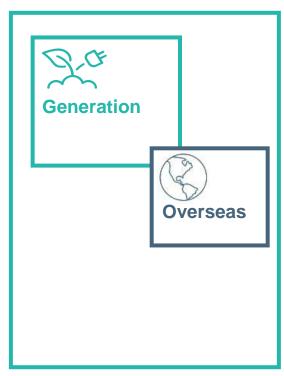
NEW ORGANIZATION

Operations



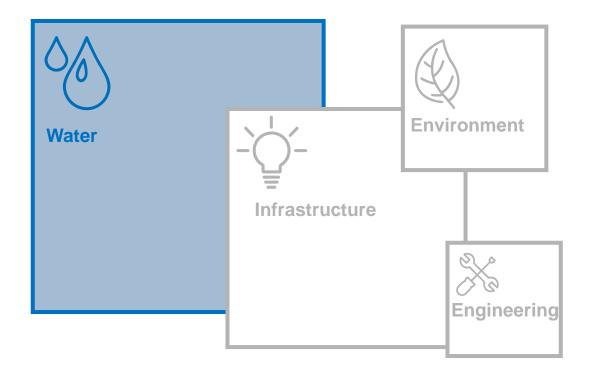
Commercial



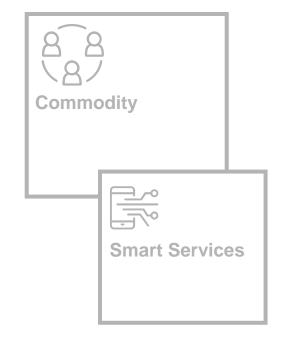


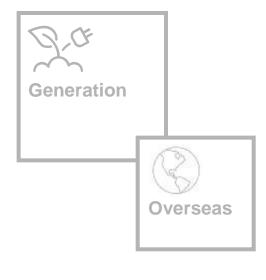


Operations



Commercial







Water Main initiatives

Development of a

Smart Water Company
for the sustainability of
the water resource
through improved
quality and efficiency

Expansion through **tenders** in new territories



Smart water meters installation plan and projects for **grids' districtualization**





On-going pursuit of water resource protection and losses reduction





Rationalization of small water purification plants

36

Rationalized plants



Grids' performance optimization through Water Management System

-15 pp
Failures incidence



Ensuring water supply continuity through the doubling of Peschiera and Marcio aqueducts

170 **M€**

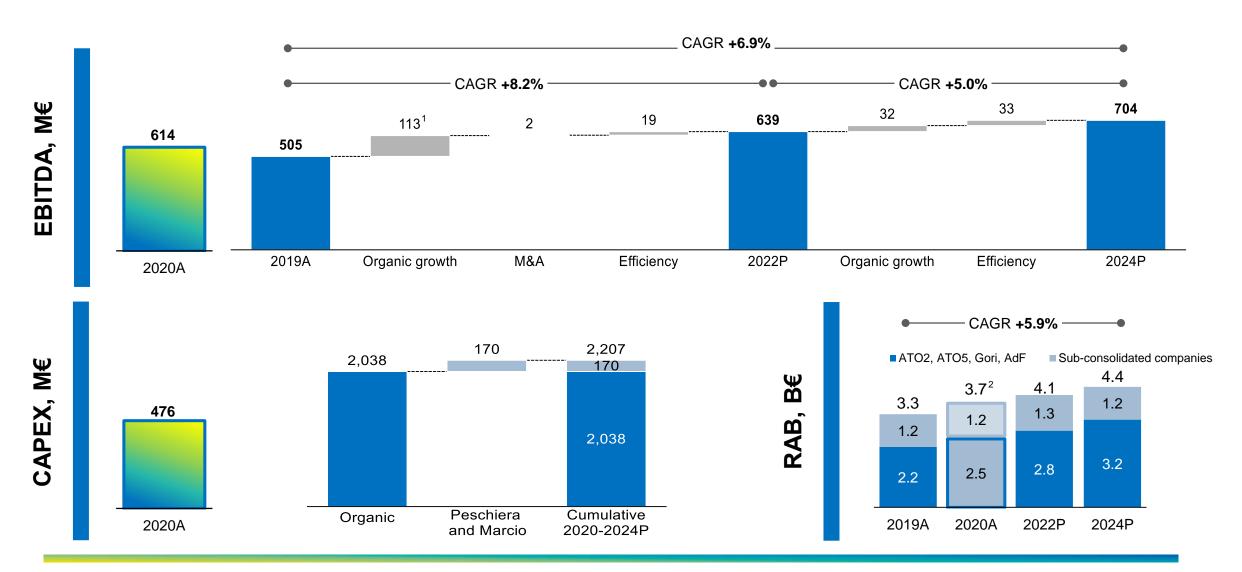


SII Terni full consolidation (32 municipalities in the Province of Terni; November 2020)

>220K CLIENTS SERVED

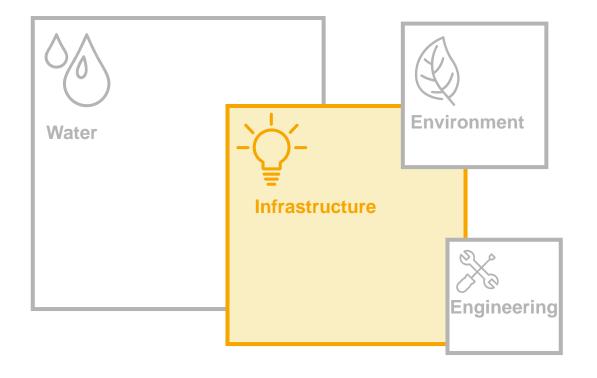


Water Key financials

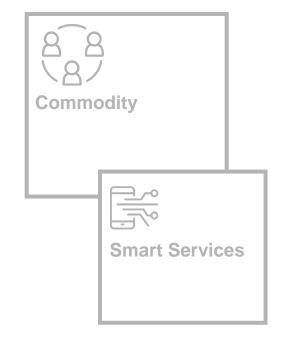


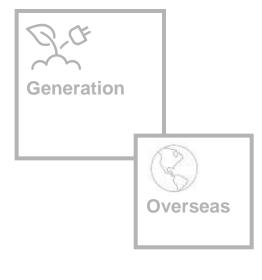


Operations

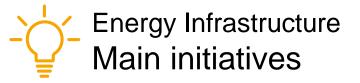


Commercial









A leading player in the energy transition process through projects aimed at increasing electrification and integration of the distributed generation



Investments in grids' resiliency with upgrades on **specific cabins** rewarded with a premium vs. the reference WACC





Digitalization through remote control and **IoT solutions** on private and public grids

60%+



Development work on grids to reflect new regulation on **service continuity** (penalty suspension recognized)

155+ M€ CAPEX



Installation of 2G smart meters

1.3 M installed meters at 2024

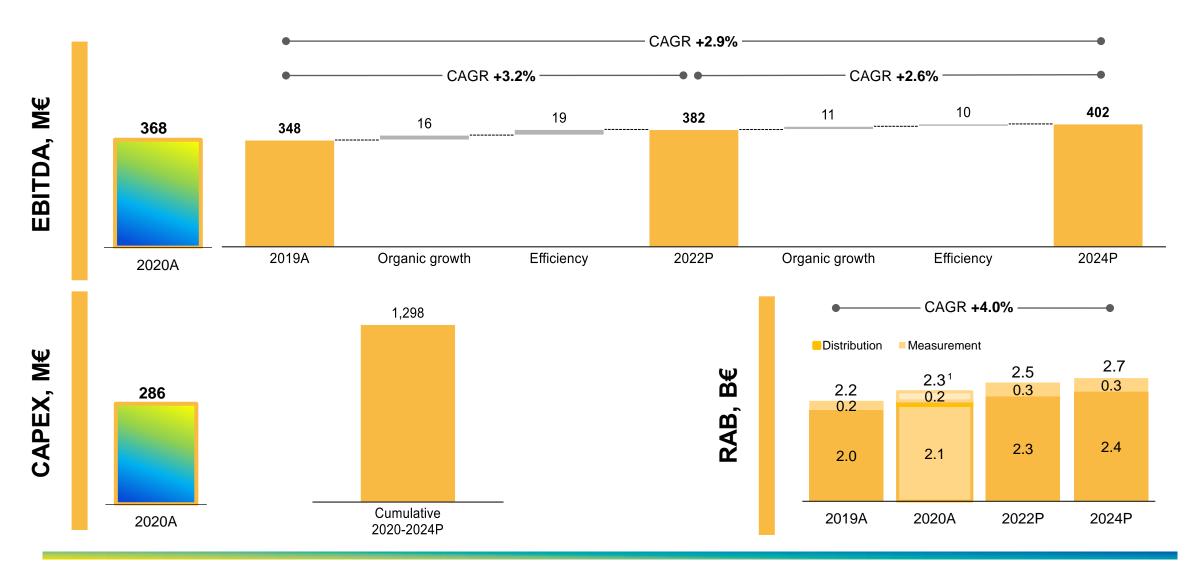


New Control center for grids' management

13+ M€CAPEX

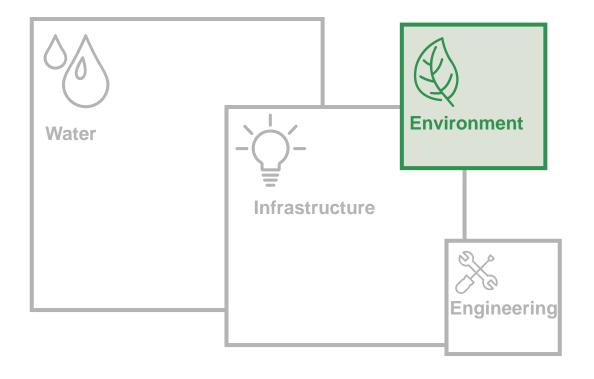


Energy Infrastructure Key financials

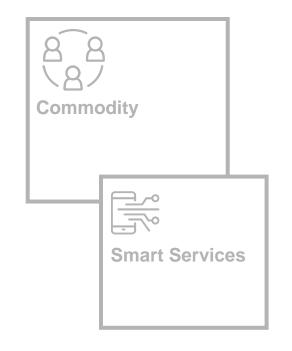


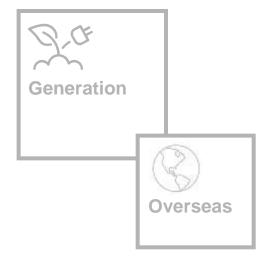


Operations

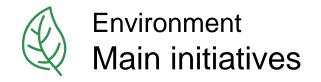


Commercial









Market consolidation towards circular economy also with a «one-stop-shop» approach

Acceleration to close the waste loop in Central Italy



«Core business» consolidation in energy recovery (WtE), disposal of non-separated waste, and disposal / treatment of organic waste





Strengthening of the **Waste-to-Material** (WtM) chain **with circular economy approach** (e.g. plastic, paper, ...)





Further development of the special waste segment promoting synergies with Water (e.g. sludge) and WtE (e.g. ashes) segments

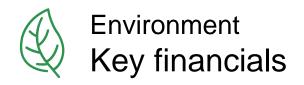


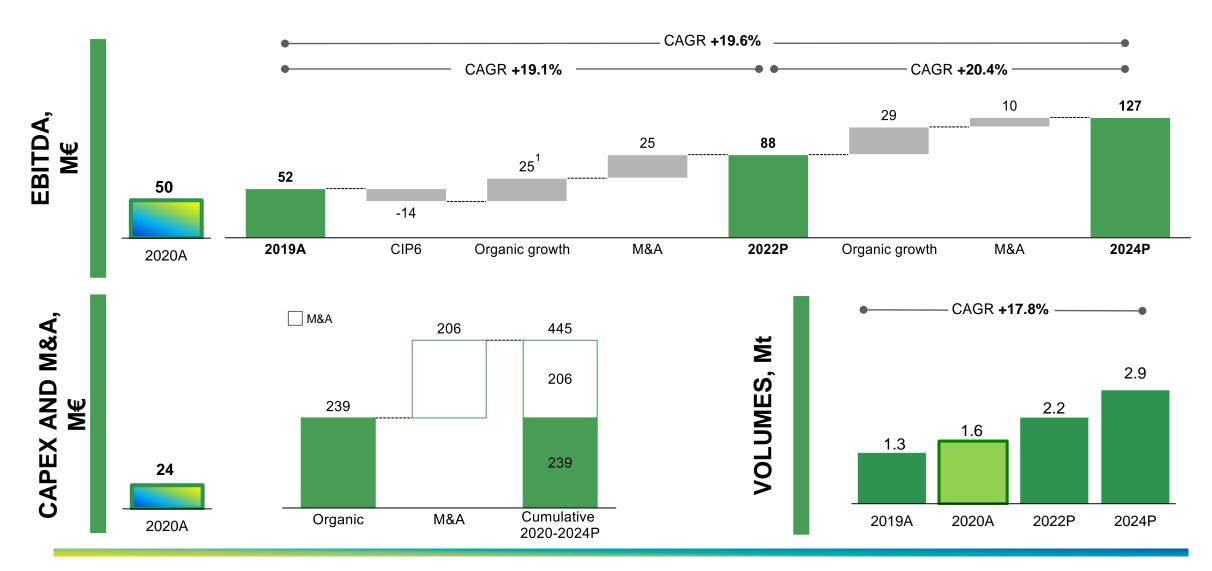


Value creation from the **post-merger integration** of acquired companies **and development of industrial synergies** through operating model commissioning and control systems integration

15+ acquired plants at 2024

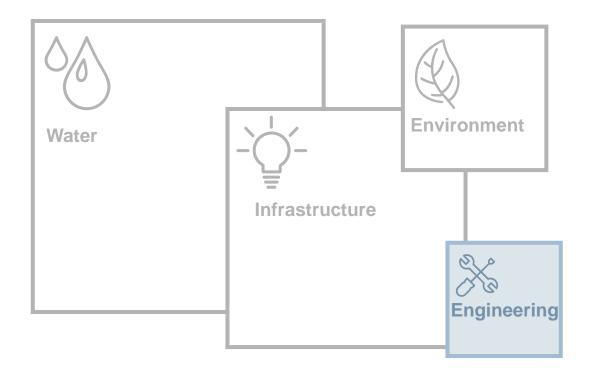




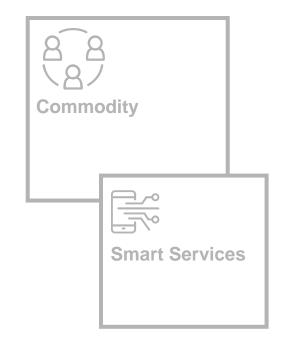


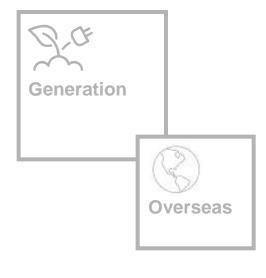


Operations



Commercial







Engineering & services Main initiatives

Development of a
building oriented
company tasked with
turnkey management
of construction and
engineering activities



Integration of the acquisition of **SIMAM** and **focus** on core **engineering activities**





Construction of plants through internalization of construction activities with an EPC view





Performance improvement to reduce unitary costs related to SII





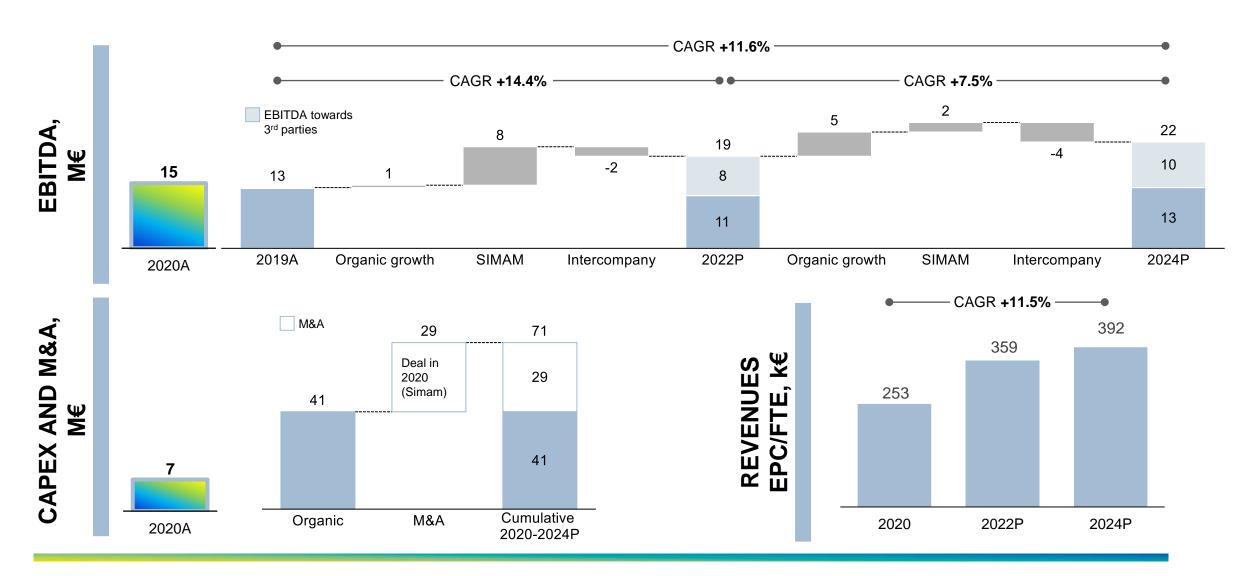
End-to-end management of investment with reduction of execution time and strengthening of laboratory activities



Development of a **commercial unit** to support growth and of a **research center**

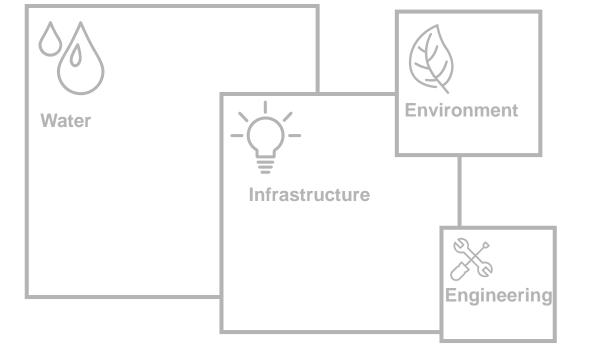


Engineering & services Key financials

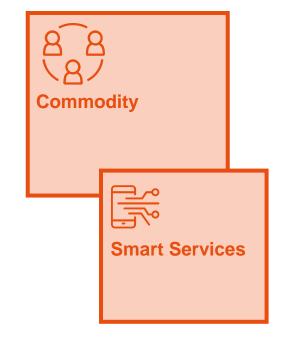


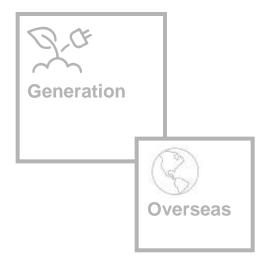


Operations



Commercial







8 Commercial & trading: focus on energy commodity 8 Main initiatives

Commercial expansion in the Center and South of **Italy**, supported by regulated market phase-out and «digital» offerings



Focus on **core territories** with growth in the **Center and South of Italy**





Cross-selling and up-selling opportunities thanks to regulated market phase-out in 2022

~700k
customers switching
to free market



Boost of dual fuel penetration (i.e. gas) on the existing customer base

+80k

gas customers vs 2019



Digital Attack through a **new platform** for **customer journey** management

+100K digital customer vs 2019



8 Commercial & trading: focus on Smart Services 8 Main initiatives

Development of a Services-Based **Company** to strengthen the relationship with customers and increase Acea Group brands franchise



Organic development of e-mobility segment with charging stations increase and value-added services





Push on **energy efficiency services** leveraging on opportunities from **fiscal incentives**

100+

condominiums at 2024



Installation of «Smart Comp» composters, managed remotely through an IoT platform developed by Acea

150+
composters installed
at 2024

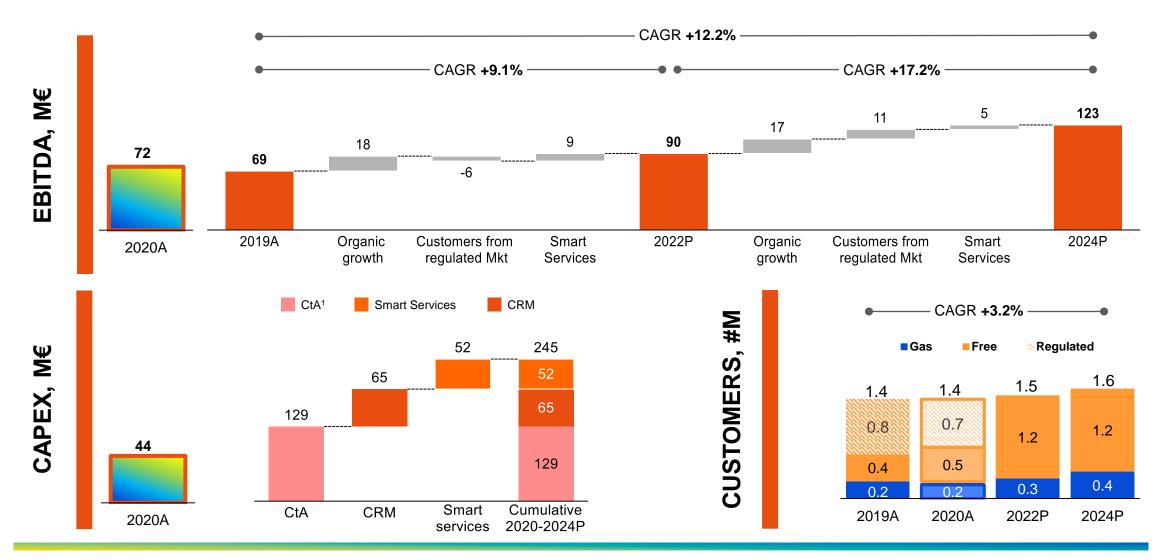


Installation of residential PV and solar thermal plants

~1,000
plants installed at 2024



2 Commercial & trading Key financials

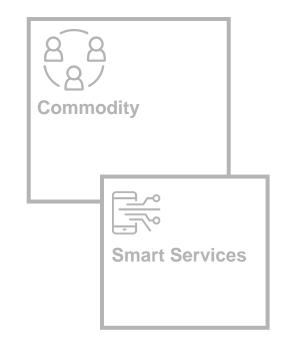


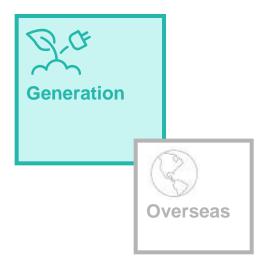


Operations

Water Environment Infrastructure Engineering

Commercial







Generation

Growth of **PV** portfolio to exploit opportunities from the energy transition and decarbonization processes



RES growth to exploit opportunities from the decarbonization process

installed at 2024



Greenfield development of PV in industrial and and agricultural areas

installed at 2024



M&A development to accelerate PV portfolio growth

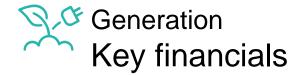
installed at 2024

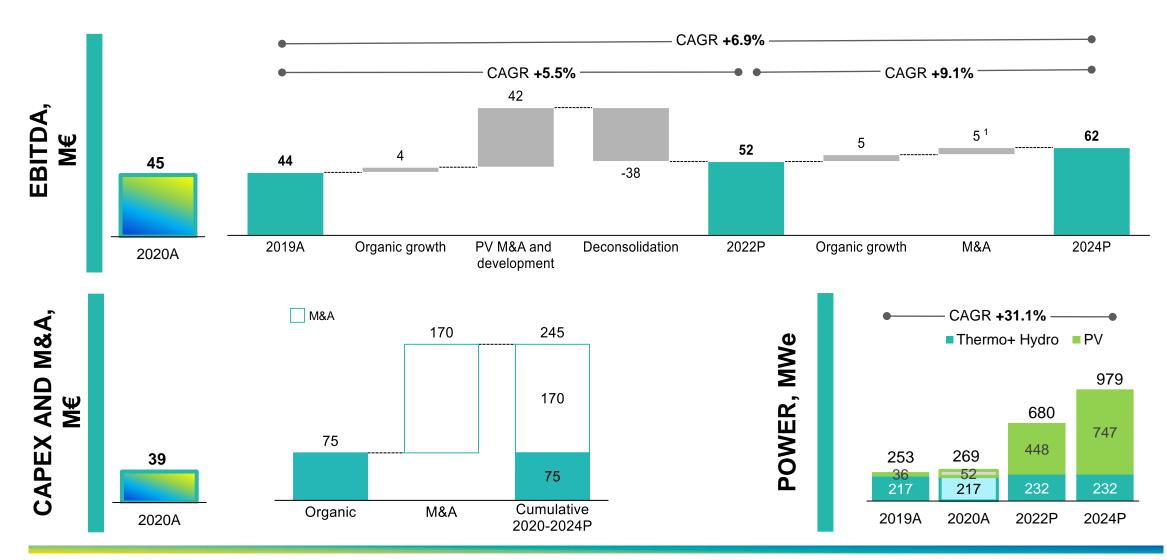


Deconsolidation of **PV stake** to reduce financial exposure and focus on PV investments to become one of the main players in the sector

NFP deconsolidation

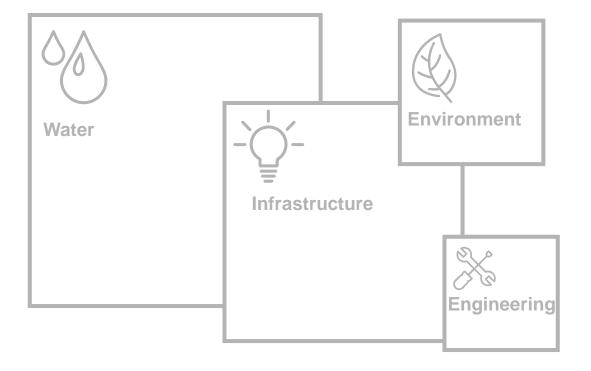




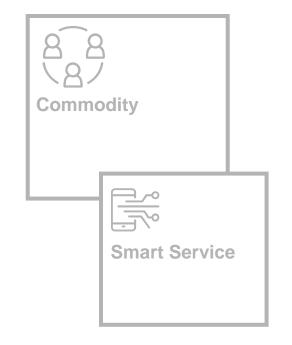


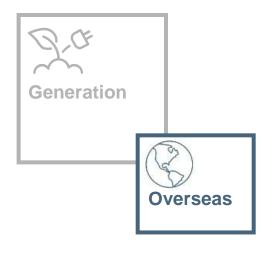


Operations



Market









Current positioning and key financials

Current positioning



- Acea Dominicana Consorcio
- Agua Azul Consorcio

companies Overseas

- Aguas de San Pedro

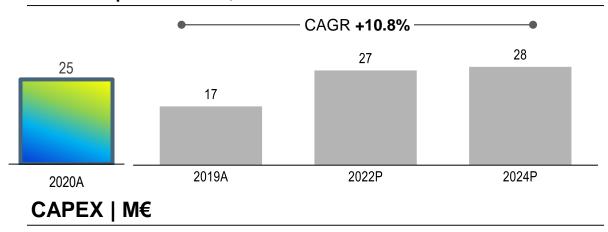
61%

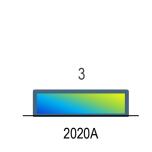
Acea Perù

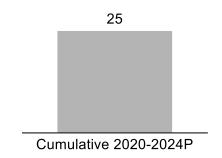
100%

- Acea International: overseas holding (management, scouting, tender monitoring)
- Acea Dominicana: management of commercial services for the north and east regions of Dominican Republic
- · Consorcio Agua Azul: provision of water and discharge services in the city of Lima
- Agua de San Pedro: management of water services for the city of San Pedro Sula in Honduras
- Acea Peru: subsidiary established to scout and develop opportunities in the country

EBITDA | 2019-2024, M€







Organic growth on the same perimeter



- Acea Dominicana

Agenda







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Strategic opportunities Additional potential upsides

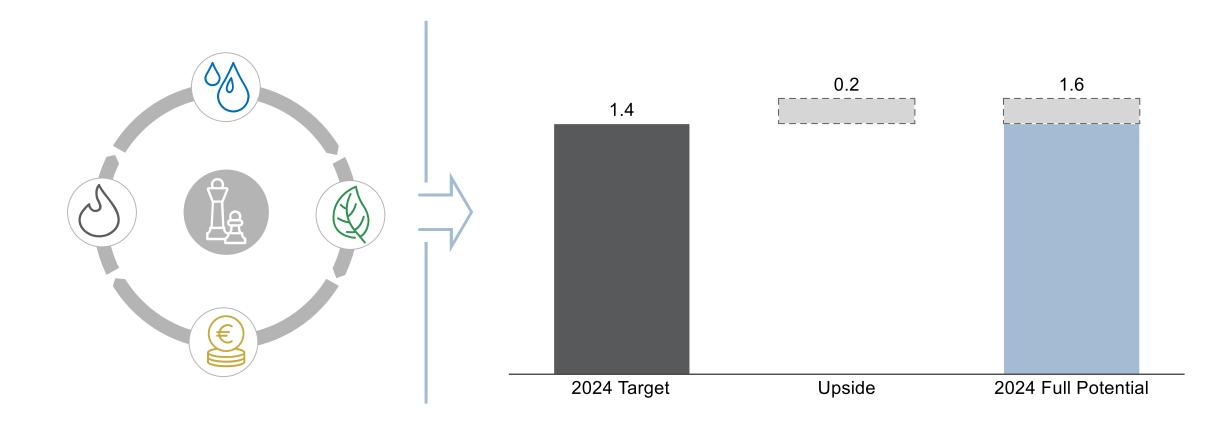
Selected strateg	gic opportuniti	es	EBITDA 2024 M€	CAPEX 2020-24 M€	
Water consolida- tion		 Consolidation of existing concessions in which Acea has a minority stake Expansion within regions of interest 	+100	+400	
Gas portfolio expansion		 Growth in gas distribution through tender participation in relevant territories (big cities/ ATEM), leveraging on the first «tactical» acquisitions 	+10-20	+50-130	
Boost M&A - Waste		 Acceleration of market consolidation through further M&A transactions on segments / geographies considered strategic for Acea 	+25-50	+200-400	
Recovery Fund	€	 Opportunity for Acea to play an active role in the development of major projects financed by the "Recovery Fund" to close the infrastructural gap in areas where it is not possible to invest with tariff incentives 	-	-	



Strategic opportunities and upsides Full potential EBITDA

Strategic opportunities

Target full potential EBITDA upside at 2024 | B€





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Q&A



Closing remarks

Significant growth at 2024, while maintaining a balanced capital structure



6.7% of EBITDA CAGR with a 2024 target of 1.4 B€



Group **net profit** growing to **0.38 B€** in 2024



4.3 B€ of organic **CAPEX** (~850 M€ / year) and **0.4B€** capex from M&A (~80 M€ / year)



RAB growing to **5.9 B€** in 2024



Balanced NFP / EBITDA ratio over the plan reaching 3.0x in 2024 and NFP/RAB of 0.7x in 2024



860 M€ of dividends to be distributed throughout the plan



Agenda



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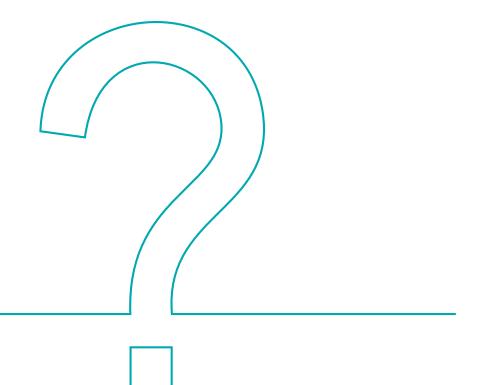
CLOSING REMARKS



Q&A



Q&A







Appendix

acea



Q1 2021 Results

acea

CONTINUED FOCUS ON EFFICIENCY AND RESILIENCE

THE FUTURE IS OUR ENVIRONMENT

THE FULL INTEGRATION OF SUSTAINABILITY IN OUR STRATEGY GUIDES THE MANAGEMENT OF OUR BUSINESSES

2021 GUIDANCE NET NET **EBITDA** CAPEX LEVERAGE **PROFIT DEBT EBITDA** €312M €231M €3,634M €83M NET +6% / +8% DEBT/ **VERSUS 2020 EBITDA** CAPEX LTM ~€900M +21% +13% +18% NET DEBT 3.05X €3.85/3.95BN



OPPORTUNITIES: National Recovery and Resilience Plan - NRRP TO RELAUNCH ITALY'S ECONOMY IN A SUSTAINABLE WAY

- ✓ Investment in water infrastructure
- ✓ Development of renewable sources, decarbonisation and e-mobility



DELIVERY

STRATEGICALLY WELL-POSITIONED TO PURSUE BUSINESS PLAN GOALS

WATER



RATINGS



GREEN BOND



JANUARY 2021 A

APRIL 2021

SUSTAINABILITY REPORT_2020

The steps taken to PROTECT
WATER RESOURCES have
enabled us to cut the water loss rate
in Rome from 43.2% in 2017 to 29.5%
in 2020 (compared with a national
average of about 42%)

FITCH RATINGS has confirmed our Long-Term Issuer Default Rating as "BBB+" with a "Stable" outlook

JANUARY 2021

Successful placement of first **GREEN BOND** of €900m

Acea launches charging services for **ELECTRIC-POWERED VEHICLES** throughout Italy through its "ACEA E-MOBILITY" app

COVID-19 HEALTH EMERGENCY

E-MOBILITY

INVESTMENT IN DIGITALISATION ENABLED US TO ENSURE THE CONTINUITY OF ALL OUR PROCESSES

WE ARE CONTINUING TO TAKE ALL THE STEPS NECESSARY TO GUARANTEE THE SAFETY OF OUR PEOPLE AND THE CONTINUITY OF THE SERVICES PROVIDED TO OUR COMMUNITIES, WHILST MAINTAINING QUALITY AND EFFICIENCY.

WE HAVE OBTAINED BIOSAFETY TRUST CERTIFICATION FOR THE PREVENTION AND CONTROL OF THE SPREAD OF INFECTIONS.

ACEA WILL HELP TO ACCELERATE THE VACCINATION PROGRAMME, SETTING UP A **VACCINATION HUB IN ROME** TO DELIVER VACCINES TO THE GENERAL PUBLIC, AS WELL AS TO THE GROUP'S PERSONNEL.



KEY FINANCIAL HIGHLIGHTS

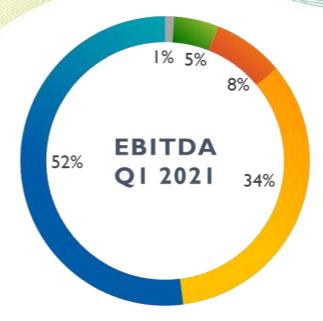
(€M)			Q I 2021 (A)	Q I 2020 (B)	% CHANGE (A/B)
REVENUE			930.0	833.5	+11.6%
EBITDA			311.5	276.4	+12.7%
EBIT			155.5	138.5	+12.3%
GROUP NET	PROFIT		83.1	70.6	+17.7%
CAPEX			230.5	190.0	+21.3%
(€M)	31 Mar 2021 (A)	3 I Dec 2020 (B)	31 Mar 2020 (C)	% CHANGE (A/B)	% CHANGE (A/C)
NET DEBT	3,634.1	3,528.0	3,184.4	+3.09	% +14.1%

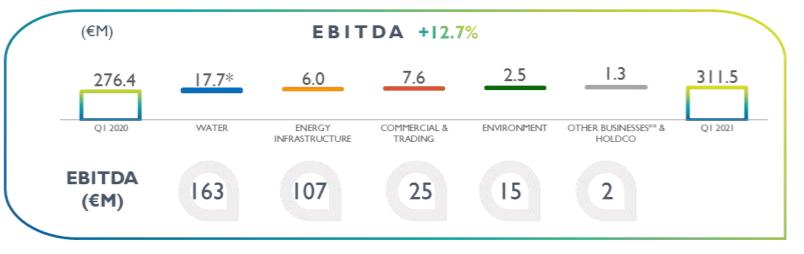
RESILIENCE, OPERATIONAL FOCUS AND FINANCIAL STRENGTH CONFIRMED BY EXCELLENT QUARTERLY RESULTS

CONTINUING TO INVEST IN KEY
SECTORS TO IMPROVE THE QUALITY OF
LIFE FOR OUR TERRITORIES AND
COMMUNITIES



EBITDA





CHANGES IN SCOPE OF CONSOLIDATION

EBITDA (€M)	Change
SII TERNI	+3.0
ALTO SANGRO DISTRIBUZIONE GAS	+1.1
FERROCART/CAVALLARI	+1.7
SIMAM	+1.7
PHOTOVOLTAIC	+1.2
CONSORCIO ACEA E LIMA NORTE	+0.1
TOTAL	+8.8





^{**}Overseas, Engineering & Services



^{*} Line-by-line consolidation of SII Terni

EBITDA AND KEY DATA Q1 2021

FINANCIAL HIGHLIGHTS

(€M)	Q1 2021 (A)	Q1 2020 (B)	%change (A/B)
EBITDA	163.0	145.3	+12.2%
Acea Ato2	105.9	99.4	+6.5%
Acea Ato5	8.9	5.4	+64.8%
Gori	21.2	17.0	+24.7%
ADF	16.2	15.1	+7.3%
SII Terni	3.0	0	n/s
Equity-accounted water companies	4.6	6.9	-33.3%
Other consolidated water companies	1.6	1.0	+60.0%
Gas distribution	1.6	0.5	n/s
Capex	119.6	104.0	+15.0%



KEY HIGHLIGHTS

LINE-BY-LINE CONSOLIDATION OF SIITERNI

EBITDA main drivers



EBITDA GROWTH +12%

Application of tariff regime for third regulatory period 2020-2023 (ARERA Resolution 580/2019):
• effect of increased investment

Line-by-line consolidation of SII Terni (November 2020) +€3.0M

+€I.IM

Acquisition of Alto Sangro Distribuzione Gas (August 2020)



EBITDA AND KEY DATA QI 2021

FINANCIAL HIGHLIGHTS

(€M)	Q1 2021 (A)	Q1 2020 (B)	% change (A/B)	TOTAL ELECTRICITY DISTRIBUTED	NUMBER OF PODS ('000s)	TOTAL ELETTRICITY PRODUCED
EBITDA	107.4	101.4	+5.9%	GWh)	(5555)	(GWh)
- Distribution	90.6	91.0	-0.4%	2 200		
- Public lighting	(0.9)	(0.6)	ns	2,308 2,197	1,636 1,637	
- Generation	17.7	11.0	+60.9%			
CAPEX	81.2	66.2	+22.7%			*
- Distribution	69.4	61.9	+12.1%			191 247*
- Public lighting	0.8	0.8	-			
- Generation	11.0	3.5	+214.3%	Q120 Q121	Q120 Q121	Q120 Q121

EBITDA main drivers





GENERATION: +€6.7M

Price effect on energy market and increased volumes of hydroelectric energy produced +€5.5M

Photovoltaic +€1.2M



KEY HIGHLIGHTS

NEW PHOTOVOLTAIC PLANTS:

- Secondary market total capacity of 52 MWp reached.
- Primary market construction of plants with capacity of ~60 MWp underway.

INSTALLATION OF 2G SMART METERS ONGOING

* of which photovoltaic 13 GWh



EBITDA AND KEY DATA QI 2021

FINANCIAL HIGHLIGHTS

(€M)		Q1 2021 (A)	Q1 2020 (B)	% change (A/B)
EBITDA		24.7	17.1	+44.4%
Capex		16.1	9.0	+78.9%
TOTAL ENERGY SOLD (GWH)	NUMBER OF ELECTRICITY CUSTOMERS ('000s)	TOTAL GAS SO (Mmc³)		ER OF GAS MERS ('000s)
2,110 1,795 532 26.0% 519	1,189 1,215 775 739			4.4% 223
1,263	+15.0% 414 476	68 *32.4% 9	0	
Q120 Q121	Q120 Q121	Q120 Q1	21 Q120	Q121
FREE MKT 🔘 EN. PI	кот. мкт			



KEY HIGHLIGHTS

INCREASE IN FREE MARKET CUSTOMER
BASE WITH IMPROVED MARGIN

EBITDA main drivers





STRUCTURAL IMPROVEMENT IN COMMERCIAL ACTIVITIES, with acquisition of new customers leading to increased investment



IMPROVED MARGIN ON FREE MARKET:

increases in volume of electricity sold and number of customers

+€5.7M



IMPROVED MARGIN ON GAS SALES:

+€4.0M



EBITDA AND KEY DATA Q1 2021

FINANCIAL HIGHLIGHTS

(€M)		Q1 2021 (A)	Q1 2020 (B)	% change (A/B)
EBITDA		15.0	12.5	+20.0%
of which: Demap		0.8	1.2	-33.3%
Berg		0.8	0.6	+33.3%
Ferrocart/0	Cavallari	1.7	-	n/s
Capex		6.9	3.9	+76.9%
TREATMENT AND DISPOSAL (KTONNES)		ELECTRICI (GW		
384	428	87	83	
Q120	Q121	Q120	Q121	



KEY HIGHLIGHTS

ACQUISITION OF 60% STAKE IN FERROCART/CAVALLARI

EBITDA main drivers



EBITDA GROWTH +20%

(organic growth +6.4%)

INCREASED VOLUMES (+11.5%) AND IMPROVED MARGINS ON LIQUID WASTE TREATMENT

+€0.8M

CHANGE IN SCOPE OF CONSOLIDATION:

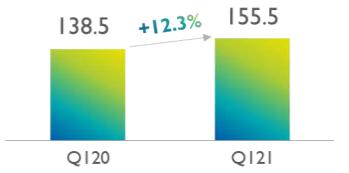
+€1.7M

Acquisition of Ferrocart / Cavallari (April 2020)



EBIT AND NET PROFIT Q1 2021

EBIT (€M)



NET PROFIT (€M)

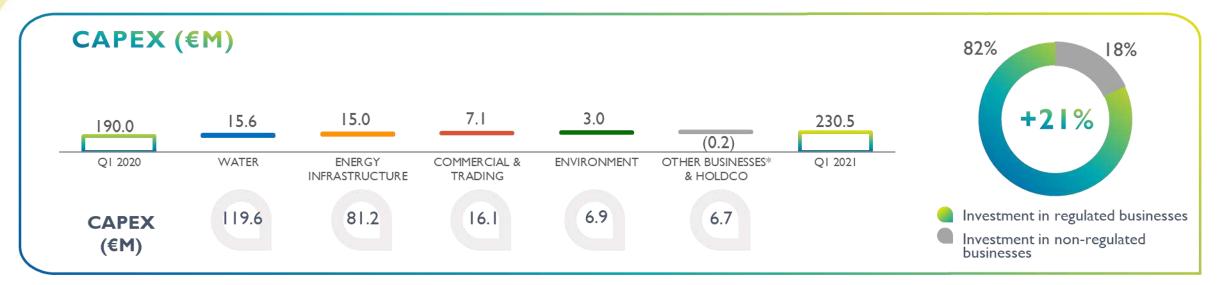


(€M)	Q1 2021	Q1 2020	% CHANGE		
DEPRECIATION	130.4	117.1	+11.4%	DEPRECIATION	Increased investment across all areas of business and changes in scope of consolidation
IMPAIRMENTS	23.4	18.3	+27.9%	IMPAIRMENTS	Primarily due to growth in Commercial & Trading business
PROVISIONS	2.2	2.6	-15.4%		



CAPEX QI 2021

DELIVERY OF CAPEX PLAN CONTINUES





WATER



ENERGY INFRASTRUCTURE



COMMERCIAL & TRADING



ENVIRONMENT



OTHER

- REPAIR AND WIDENING OF WATER AND SEWER PIPES
- EXTRAORDINARY MAINTENANCE OF PLANTS AND NETWORKS
- WORK ON TREATMENT PLANTS
- CONSOLIDATION OF SII TERNI (€1.9M)
- * Overseas, Engineering & Services



- "RESILIENCE" PLAN WITH WORK ON SECONDARY SUBSTATIONS AND THE MV AND LV NETWORK
- INSTALLATION OF 2G METERS
- EXTRAORDINARY MAINTENANCE OF PRODUCTION PLANTS
- CONSTRUCTION OF PHOTOVOLTAIC PLANTS

- CUSTOMER ACQUISITION
- INFORMATION SYSTEMS
- SAN VITTORE PLANT
- WORK ON ORVIETO LANDFILL
- CHANGE IN SCOPE OF CONSOLIDATION (FERROCART/CAVALLARI €0.8M)
- OVERSEAS: INCREASED INVESTMENT AT AGUAS DE SAN PEDRO
- ENGINEERING AND SERVICES: CONSOLIDAION OF SIMAM (€0.5m)
- HOLDCO: IT PROJECTS

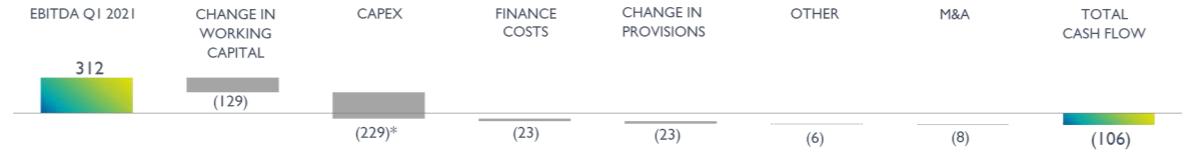


FOCUS ON IMPROVEMENTS TO WORKING CAPITAL

CASH FLOW		
(€M)	Q1 2021	Q1 2020
EBITDA	3 2	276
CHANGE IN WORKING CAPITAL	(129)	(146)
CAPEX	(229)*	(190)
FREE CASH FLOW	(46)	(60)
FINANCE INCOME/(COSTS)	(23)	(22)
CHANGE IN PROVISIONS	(23)	(23)
INCOME TAX PAID	-	(4)
OTHER	(6)	(7)
M&A AND FIRST-TIME CONSOLIDATIONS	(8)	(4)
IFRS16	-	(2)
TOTAL CASH FLOW	(106)	(122)

WORKING CAPITAL IMPROVES BY €16M

The positive performance of collections in the Water and Commercial & Trading segments has helped to improve working capital over LTM from -€73M at 31 March 2020 to -€22M at 31 March 2021 (~€51M)







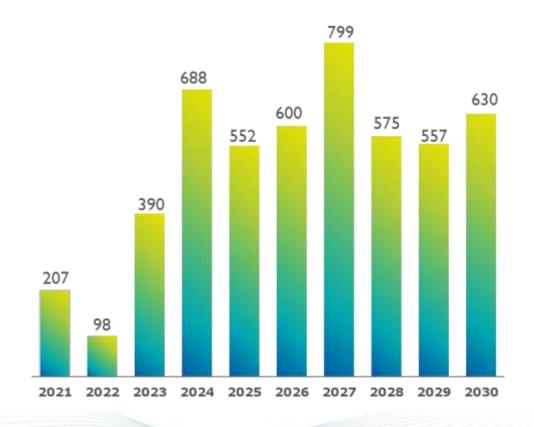
FINANCIAL PERFORMANCE AHEAD OF GUIDANCE

(€M)	31 Mar 2021 (A)	31 Dec 2020 (B)	31 Mar 2020 (C)	CHANGE (A-B)	CHANGE (A-C)
Net debt	3,634.1	3,528.0	3,184.4	106.1	449.7
Medium/long-term	4,929.1	4,130.2	4,026.5	798.9	902.6
Short-term	(1,295.0)	(602.2)	(842.1)	(692.8)	(452.9)

LEVERAGE

NET DEBT / EBITDA LTM	NET DEBT / EBITDA
31 Mar 2021	31 Dec 2020
3.05x	3.05x

DEBT MATURITIES (€M)





FINANCIAL PERFORMANCE AHEAD OF GUIDANCE

RATINGS

FitchRatings

STABLE OUTLOOK

Baa2

STABLE OUTLOOK

GREEN BOND

21 JANUARY 2021

Placement of first GREEN BOND worth €900m successfully completed. Issue in two tranches:

- first €300m tranche, 0% rate, maturing 28 September 2025 (first corporate issue in Italy with negative yield);
- second €600m tranche, 0.25% rate, maturing 28 July 2030



SUSTAINABILITY RATINGS







2020 Results

acea

PERFORMANCE AND DELIVERY

SUSTAINABILITY AS A DRIVER OF GROWTH AND VALUE CREATION



REGULATED BUSINESSES SHOW EXTRAORDINARY RESILIENCE IN A CHALLENGING ENVIRONMENT ACTIVITIES MOST EXPOSED TO THE CRISIS

EBITDA NET PROFIT

CAPEX

NET DEBT

LEVERAGE

GUIDANCE 2021

€1,155M

+||%

STRONG ORGANIC GROWTH €285M

+0.4%

(~+22% normalised)
ONGOING
VALUE
CREATION

€907M

+|4%

84% ON REGULATED ASSETS €3,528M

IN LINE WITH
GUIDANCE,
DESPITE IMPACT
OF THE
PANDEMIC AND
WIDER
PERIMETER

Net Debt/ EBITDA 3.05X

Net Debt/ RAB 0.74X EBITDA +6%/+8% VERSUS 2020

CAPEX

~ €900M

NET DEBT

€3.85÷3.95B



PERFORMANCE AND DELIVERY

DEVELOPMENT OF THE BUSINESS MIX: ACQUISITIONS IN ENVIRONMENT AND PHOTOVOLTAIC SECTORS, CONSOLIDATION OF SII TERNI

ACEA
CONSOLIDATES ITS
POSITION IN WASTE
MANAGEMENT AND
TREATMENT
SECTOR



FURTHER IN PHOTOVOLTAIC SECTOR



APRIL

2020

2020

MAY

2020

ACQUISITION OF 60% OF "FERROCART"

AND "CAVALLARI"

4 waste storage, treatment and sorting plants (paper, steel, wood, plastic and metals), handling 145k tonnes per year

ACQUISITION OF 70% OF SIMAM leader in design, construction and operation of liquid waste treatment plants, and in the delivery of environmental and remediation projects, offering integrated high-technology solutions

ACQUISITION OF PHOTOVOLTAIC PLANTS with total installed capacity of up to 52 MWp. Development of projects on primary market, 41 MWp already authorised out of a pipeline of > 300 MWp

BUSINESS PLAN 2020-2024



ACEA
CONSOLIDATES
SII TERNI ON
LINE-BY-LINE
BASIS



NOVEMBER

2020

F LIFART OF BUICINIECS AND

OCTOBER

SUSTAINABILITY AT THE HEART OF BUSINESS AND OPERATIONAL STRATEGY

EBITDA CAGR: ~ 7%

CAPEX: €4.7bn in 2020-2024 over €2bn linked to specific sustainability targets LINE-BY-LINE CONSOLIDATION OF SERVIZI IDRICI INTEGRATI DI TERNI

following changes to articles of association and increase in interest held by Umbriadue (a subsidiary of Acea) from 25% to 40%



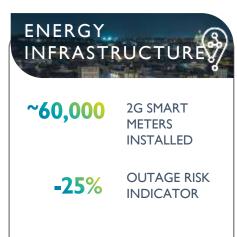
2020 KEY ESG HIGHLIGHTS

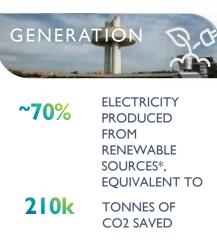
SUSTAINABILITY AT THE HEART OF ACEA'S STRATEGY

ACEA'S BUSINESSES ARE BY DEFINITION **«STRUCTURALLY SUSTAINABLE»**













SOCIAL AND GOVERNANCE

over 44% OF ACEA BOARD MEMBERS ARE WOMEN 105.5 Tonn. OF PAPER A YEAR SAVED (+92%) THANKS TO E-BILLING



* WTE and biogas included



Α-LEADERSHIP

EE-

POSITIVE



COVID-19 HEALTH EMERGENCY

EVERYDAY ESSENTIAL SERVICES TO OUR COMMUNITIES GUARANTEED DELIVERING CONTINUITY AND EFFICIENCY EVEN AT THE HEIGHT OF THE PANDEMIC



ESTABLISHMENT OF A COMMITTEE TO MANAGE COVID-19 PREVENTIVE MEASURES



ADOPTION OF **BIOSAFETY TRUST CERTIFICATION**, AN INNOVATIVE
CERTIFICATION SCHEME AIMED AT PREVENTING
AND CONTROLLING THE SPREAD OF INFECTIONS



REORGANISATION OF WORK WITH **EXPANDED USE OF DIGITAL TOOLS** AND THE LARGE-SCALE
ADOPTION OF **REMOTE WORKING** ARRANGEMENTS
(WITH OVER 85% OF STAFF WORKING FROM HOME)



INTRODUCTION OF **SPECIAL**INSURANCE COVER FOR THE GROUP'S
EMPLOYEES AND THEIR FAMILIES



GUARANTEED CONTINUITY AND EFFICIENCY OF ALL THE SERVICES PROVIDED



- TWO ROUNDS OF SEROLOGICAL TESTING (OVER 4,000 CARRIED OUT)
- FLU VACCINATIONS PROVIDED (OVER 400)
- MOLECULAR, RAPID ANTIGEN AND SALIVA-BASED TESTS (OVER 1,000)



ONGOING DIALOGUE WITH LOCAL COMMUNITIES AND ALL THE GROUP'S STAKEHOLDERS



OVER 12,000 HOURS OF TRAINING ON THE COVID EMERGENCY PROVIDED TO EMPLOYEES



RESULTS 2020

KEY FINANCIAL HIGHLIGHTS

(€M))20 (A)	2019 (B)	% CHANGE (A/B)
CONSOLIDATE	ED REVENUE	3,3	79.4	3,186.1	+6.1%
EBITDA		1,1	55.5	1,042.3	+10.9%
EBIT		5	35.0	523.2	+2.3%
GROUP NET PI	ROFIT	2	84.9	283.7	+0.4%
DIVIDEND PER	SHARE (€)		0.80	0.78	+2.6%
CAPEX		90	07.0	792.8	+14.4%
(€М)	3 I Dec 2020 (A)	30 Sept 2020 (B)	3 I Dec 2019 (C)	% C H A N ((A / B)	
NET DEBT	3,528.0	3,535.4	3,062.8	-0.2%	+15.2%

EBITDA + | 1%

WELL AHEAD OF GUIDANCE

INITIAL GUIDANCE: +6%/+8%

GUIDANCE IN JULY 2020: ≥ +8%

ORGANIC GROWTH >+10%

NET PROFIT NORMALISED

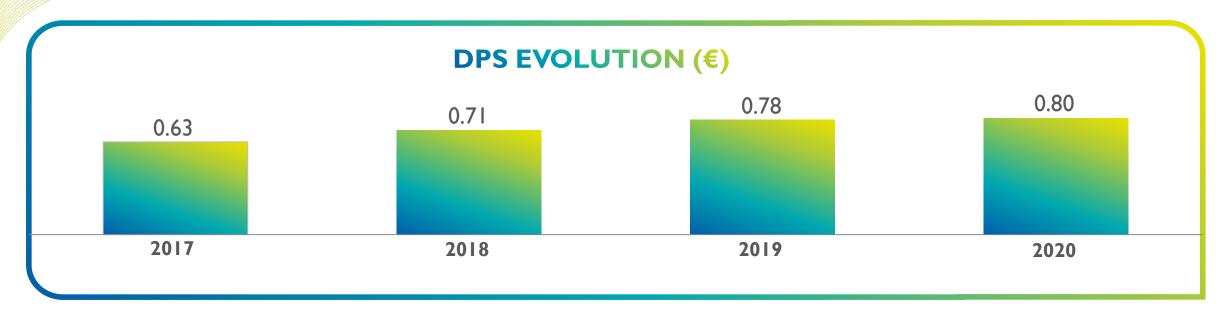
~ +22 %

NET DEBT

IN LINE WITH GUIDANCE DESPITE IMPACT OF FIRST-TIME CONSOLIDATION OF SII TERNI



SHAREHOLDER RETURN



PAYOUT*

~60 %

DIVIDENDYIELD**

4.6%

DIVIDEND POLICY

€860m

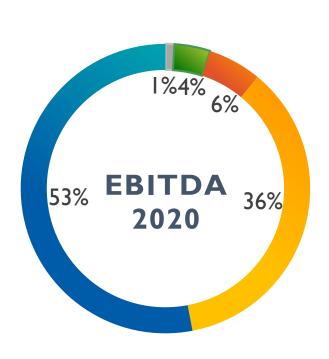
IN THE PERIOD 2020-2024

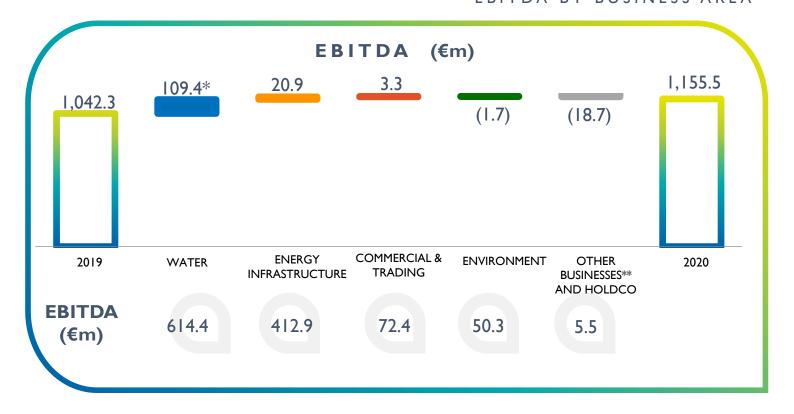


 $[\]ensuremath{^{*}}$ Based on consolidated net profit after non-controlling interests

^{**} Based on the average price for 2020

RESULTS 2020 EBITDA BY BUSINESS AREA







AVERAGE GROUP WORKFORCE 2020 **7,697**

2019 **7,070**

CHANGE +627^



^{*} Line-by-line consolidation of AdF and SII Terni

^{**} Overseas, Engineering & Services Alncrease in workforce mainly reflects Group's expansion (SII Terni, ACEA Perù, Environment, Simam)

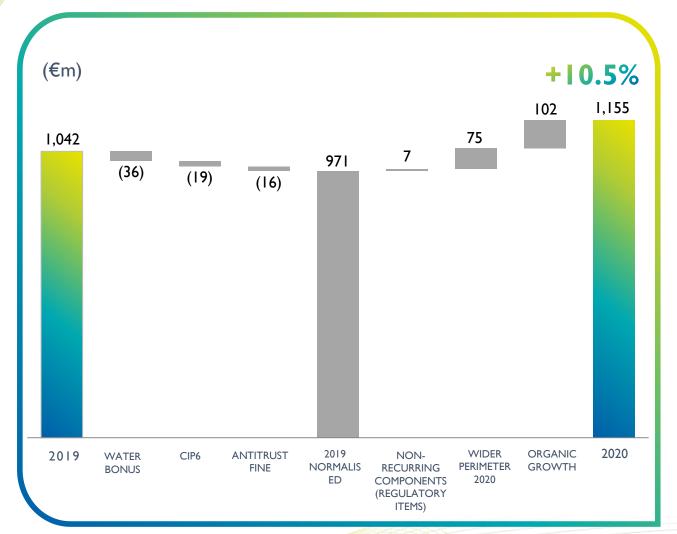
RESULTS 2020

ORGANIC EBITDA GROWTH

WIDER PERIMETER OF THE GROUP

CONTRIBUTION TO EBITDA FOLLOWING CONSOLIDATION OF ADF, SII TERNI, CONSORCIO AGUA AZUL AND NEW ACQUISITIONS

(€m)	2020	2019	Change
ADF	60.4	18.1	+42.4
SII TERNI	2.2	0.9	+1.3
CONSORCIO AGUA AZUL LIMA	8.9	1.1	+7.8
PESCARA DISTRIBUZIONE GAS	2.2	1.7	+0.5
ALTO SANGRO DISTRIBUZIONE GAS	1.7	-	+1.7
DEMAP	4.0	1.8	+2.2
BERG	2.0	0.5	+1.4
FERROCART/CAVALLARI	4.3	-	+4.3
SIMAM	5.2	-	+5.2
PHOTOVOLTAIC	12.1	3.6	+8.5
TOTAL	103.0	27.7	+75.3





FINANCIAL HIGHLIGHTS

(€m)	2020 (A)	2019 (B)	%drange (A/B)
EBITDA	614.4	505.0	+21.7%
Acea Ato2	410.0	356. I	+15.1%
Acea Ato5	26.7	24.4	+9.4%
Gori	78.7	68.6	+14.7%
ADF	60.4	18.1	N.S.
SII Terni	2.2	0.9	N.S.
Equity-accounted water companies	28.7	37.2	-22.8%
Other consolidated water companies	3.8	(2.0)	N.S.
Gas distribition	3.9	1.7	N.S.
Сарех	476.0	380. l	+25.2%



KEY HIGHLIGHTS

LINE-BY-LINE CONSOLIDATION OF ACQUEDOTTO DEL FIORA

LINE-BY-LINE **CONSOLIDATION OF SII TERNI**

EBITDA main drivers



Application of tariff regime for third regulatory period 2020-2023 (Arera Resolution 580/2019):

- effect of increased investment
- no award of bonus for commercial quality (€35.8m), offset by recognition of new cost components (including those relating to sludge disposal)

Line-by-line consolidation of AdF (October 2019)

+€42.4m

Line-by-line (November 2020)

+€1.3m

Acquisition of Alto Sangro consolidation of SII Terni Distribuzione Gas (August 2020)

+€1.7m



FINANCIAL HIGHLIGHTS

(€m)	2020 (a)	2019 (b)	% change (a/b)	ELEC	OTAL TRICITY RIBUTED	NUM OF P ('00	ODS	ELECT PROD	UCED
EBITDA	412.9	39 2.0	+5.3%	(@	iWh)	(, ,	(GV	V h)
- Distribution	369.6	345.4	+7.0%	9,849	9,096	1,641	1,644		
- Public lighting	(2,0)	1.9	N.S.		7,076	1,011	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	650	626*
- Generation	45.4	44.6	+1.8%						
CAPEX	325.1	287.8	+13.0%						
- Distribution	282.5	265.7	+6.3%						
- Public lighting	3.6	3.3	+9.1%						
- Generation	39.0	18.8	+107.4%	2019	2020	2019	2020	2019	2020



KEY HIGHLIGHTS

ACQUISITION OF NEW PHOTOVOLTAIC PLANTS: total installed capacity of 52 MWp

INSTALLATION OF 2G SMART METERS (~60,000 installed)

EBITDA main drivers



DISTRIBUTION:+€24.2m



Tariff and regulatory factors Installation of 2G smart meters Reduction in electricity grid losses PUBLIC LIGHTING:-€3.9m



Fewer new PODs and increase in maintenance costs

GENERATION: +€0.8m



Photovoltaic **+€8.5**m (twice the volumes of 2019)



Hydroelectric: decrease in prices and lower volumes
-€6.4 m



* Of which photovoltaic: 61 GWh

FINANCIAL HIGHLIGHTS

(€m)		2020 (A)	2019 (B)	%dnange (A/B)
EBITDA		72.4	69.1	+4.8%
Capex		44.1	43.1	+2.3%
TOTAL ENERGY SOLD (GWH)	NUMBER OF ELECTRICITY CUSTOMERS ('000s)		L GAS (Mmc³)	NUMBER OF GAS CUSTOMERS ('000s)
7,046 2,219 1,995 4,235 5,051	1.185 1.186 786 749 +9.5% 437	140 +1	1.9% 165	192 +10.4% 212
2019 2020	2019 2020	2019	2020	2019 2020
FREE MKT	EN. PROT. MKT			



KEY HIGHLIGHTS

INCREASED FREE MARKET CUSTOMER
BASE WITH GREATER MARGIN

EBITDA main drivers



INCREASED FREE MARKET MARGIN: greater number of mass market customers and increased volumes of electricity sold



REDUCED MARGIN IN ENHANCED PROTECTION MARKET:

lower number of customers and revised mechanism for compensating for delinquent accounts (ARERA Resolution 100/2020)

PRICE EFFECT on energy purchased and not sold to customers

~ -€4m

+4.8%



FINANCIAL HIGHLIGHTS

(€m)		2020 (A)	2019 (B)	%dnange (A/B)
EBITDA		50.3	52.0	-3.3%
of which:	Demap	4.0	1.8	N/S
	Berg	2.0	0.5	N/S
	Ferrocart/Cavallari	4.3	-	N/S
Capex		23.6	51.9	-54.5%
TREATM	IENT AND DISPOSAL (KTONNES)	ELECTRICITY	SOLD (GWh)	
1,264	1,607	327	320	
2019	2020	2019	2020	



KEY HIGHLIGHTS

ACQUISITION OF 60% OF FERROCART/CAVALLARI

EBITDA main drivers



HIGHER TREATED VOLUMES (+27%) AND INCREASE IN DISPOSAL TARIFFS:

+€14m

M&A:

+€7.9m

Acquisition of Demap (July 2019):

+€2.2m

Acquisition of Berg (October 2019):

+€1.4m

Acquisition of Ferrocart/Cavallari (April 2020):

+€4.3m



END OF CIP6 FEED-IN TARIFFS FROM I AUGUST 2019

-€19.6m

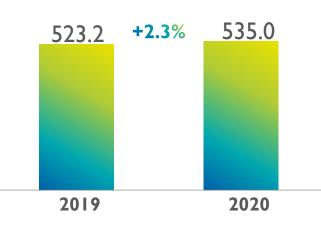
REDUCTION IN PRICES OF ENERGY SOLD

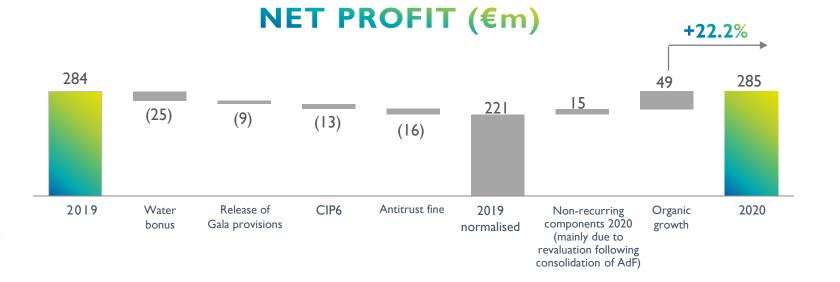
-€4m



EBIT AND NET PROFIT







(€m)	2020	2019	% CHANGE
DEPRECIATION	498.3	409.6	+21.7%
IMPAIRMENTS	79.4	61.7	+28.7%
PROVISIONS	42.8	47.8	-10.5%

DEPRECIATION

Increased investment across all areas of business and first-time consolidations (primarily AdF +€20.8m)

IMPAIRMENTS

Release of provisions of €13.5m for Gala in 2019

NET PROFIT NORMALISED

~ **+22**%

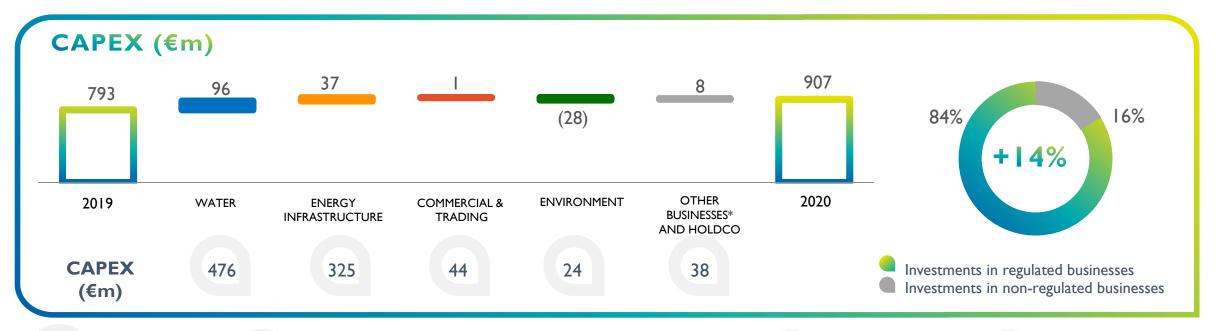
TAX RATE 29.2%

(28.6% in 2019)



CAPEX

FURTHER ACCELERATION IN INVESTMENTS FOCUSING ON REGULATED ACTIVITIES





WATER



ENERGY INFRASTRUCTURE



COMMERCIAL & TRADING



ENVIRONMENT



OTHER

- MAINTENANCE AND EXPANSION OF WATER AND SEWAGE NETWORK
- EXTRAORDINARY MAINTENANCE OF PLANTS AND NETWORKS
- OPTIMIZATION OF TREATMENT PLANTS
- CONSOLIDATION OF ADF (€26.2m)

- GRID UPGRADE AND EXPANSION
- "RESILIENCE" PLAN WITH WORK ON SECONDARY SUBSTATIONS AND MY AND LV NETWORK
- INSTALLATION OF 2G SMART METERS

- CUSTOMER ACQUISITION
- INFORMATION SYSTEMS

- SAN VITTORE PLANT
- WORK ON ORVIETO LANDFILL

- OVERSEAS: REDUCED INVESTMENT AT AGUAS DE SAN PEDRO
- ENGINEERING AND SERVICES: CONSOLIDAION OF SIMAM (€2.4m)
- HOLDCO: IT PROJECTS



* Overseas and Engineering & Services

RESULTS 2020

FOCUS ON IMPROVEMENTS IN WORKING CAPITAL

CASH FLOW		
(€ m)	2020	2019
EBITDA	1,155	1,042
CHANGE IN WORKING CAPITAL	(38)	(16)
CAPEX	(886)*	(793)
FREE CASH FLOW	2 3 1	2 3 3
FINANCE INCOME/(COSTS)	(88)	(90)
CHANGE IN PROVISIONS	(112)	(107)
INCOME TAX PAID	(123)	(3 4)
DIVIDENDS	(166)	(5)
OTHER	(47)	(12)
M&A AND FIRST-TIME CONSOLIDATIONS	(154)	(7)
IFRS I6	(7)	(64)
TOTAL CASH FLOW	(465)	(495)

WORKING CAPITAL +€22M

INCREASE €73M

REGULATORY FACTORS: €63m

IMPACT OF COVID-19 ON COLLECTIONS: €10m

REDUCTION ~€50M

INCREASED CAPITAL EXPENDITURE IN Q4 2020 (CASH EFFECT IN 2021)

INCREASED FACTORING OF RECEIVABLES (INSTALMENT PLANS)

INCREASED REVERSE FACTORING

EBITDA 2020	CHANGE IN WC	CAPEX	FINANCE COSTS	CHANGE IN PROVISIONS	INCOME TAX PAID	DIVIDENDS	OTHER	M&A	IFRS 16	TOTAL CASH FLOW
1,155										0, 10.11.20 11
	(38)									
		(00 <i>(</i>)\\								
		(886)*	(88)	(112)	(123)	(166)	(47)	(1.7.4)		(115
						(100)	(17)	(154)	(/)	(465)

* Net of financed capex and other non-cash items



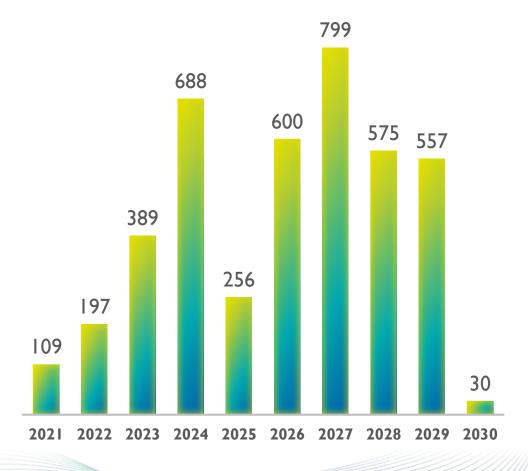
RESULTS 2020 NET DEBT BETTER THAN GUIDANCE

(€m)	31 Dec 2020 (a)	30 Sept 2020 (b)	31 Dec 2019 (c)	Change (a-b)	Change (a-c)
Net debt	3,528.0	3,535.4	3,062.8	(7.4)	465.2
Medium/long-term	4,130.2	4,116.9	3,523.3	13.3	606.9
Short-term	(602.2)	(581.5)	(460.5)	(20.7)	(141.7)

LEVERAGE

0.74 ×	0.70x	
NET DEBT/RAB 3 I Dec 2020	NET DEBT/RAB* 31 Dec 2019	
3.05x	2.94 ×	
NET DEBT/EBITDA 3 I Dec 2020	NET DEBT/EBITDA 31 Dec 2019	

DEBT (€m)





RESULTS 2020

FINANCIAL PERFORMANCE AHEAD OF GUIDANCE

BONDS

GREEN BOND

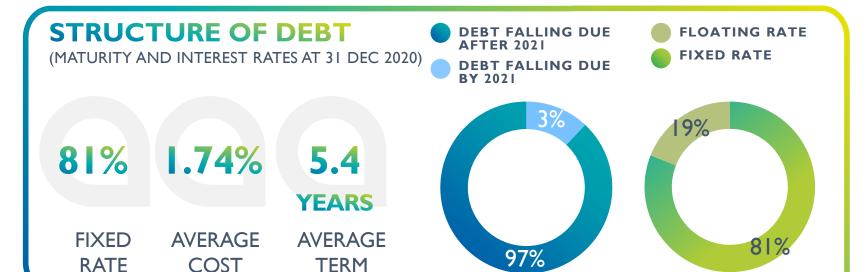
29 JANUARY 2020

Placement of bonds worth €500m under EMTN programme. Bonds have a 9-year term and pay a fixed rate of 0.50%

21 JANUARY 2021

Placement of first GREEN BOND of €900m successfully completed. Issue under Green Financing Framework and EMTN programme in two tranches:

€300m tranche, 0% coupon, maturing 28 September 2025 (first ever Italian corporate bond issued with a negative yield); €600m tranche, 0.25% coupon, maturing 28 July 2030



RATINGS

FitchRatings

BBB+

Stable outlook

Moody's

Baa2

Stable outlook





Regulatory framework

- Water
- Electricity distribution
- Environment



Regulation Water (1/2)

TARIFF REGIME FOR THE THIRD REGULATORY PERIOD (2020-2023)

Delibera ARERA 580/2019

- WACC: 5.24% (previously 5.3%)
- WACC on fixed assets in progress: 3.92% (provision amended by ARERA in Resolution 235/2020/R/idr of 23 June 2020)
- Increase in inflation rate (from 1.5% to 1.7%)
- The limits on annual growth of the tariff multiplier linked to classification in the matrix of regulatory frameworks have been reduced
- Reduction in standard coverage for late payments in Central Italy from 3.8% to 3%

EXPIRY OF CONCESSIONS				
ATO2 Lazio Centrale (Acea ATO2)	2032			
ATO5 Frosinone (Acea ATO5)	2033			
ATO3 Regione Campania (Gori)	2032			
ATO4 Alto Valdarno (Nuove Acque)	2027			
ATO2 Basso Valdarno (Acque)	2031*			
ATO3 Medio Valdarno (Publiacqua)	2024**			
ATO6 Ombrone (Acquedotto del Fiora)	2031*			
Municipality of Lucca (Geal)	2025			
ATOI Perugia (Umbra Acque)	2027			
ATI4 Umbria (Umbriadue Servizi Idrici)	2032			



^{*} Extension of the concession approved by the concession authority at the time of the biennial review 2018-2019 (also approved by ARERA).

^{**} Extension of the concession approved by the concession authority at the time of the biennial review 2018-2019, yet to be approved by ARERA.

Regulation Water (2/2)

ARERA RESOLUTION 235/2020

«Adoption of urgent measures for the integrated water service, in response to the Covid-19 emergency»

- Deferral of deadlines for meeting tariff and technical quality requirements.
- Recognition in allowed costs of 0.6% of turnover to cover late payments caused by restrictions linked to the spread of Covid-19
- Assessment of quality performance based on cumulative data for the two-year period 2020-2021
- Amendment of cost recognition criteria (on a forecast basis, with any gaps to be made up through back-billing) linked to the Covid-19 emergency
- Selective measures for financial sustainability of concessions during the emergency (advance payments to be applied for to CSEA – Cassa Servizi Energetici e Ambientali only for concessions where tariffs are approved by 30 September 2020)
- Increase in returns on WIP (Work In Progress): 3.73% in the first two years of the regulatory cycle and 2.77% in the subsequent years (previously 3.58%, 3.31%, 3.04% and 2.77%)



Regulation

Electricity distribution (1/2)

ARERA RESOLUTION:

- 568/2019 tariffs for electricity distribution (TIT) and metering (TIME) revised for the sub-period 2020-2023
- 646/2015 "Quality of electricity distribution and metering services and output-based regulation" (TIQE) amended and supplemented by RESOLUTION 566/2019/R/eel for the sub-period 2020-2023
- 534/2019 Initiatives designed to boost the resilience of electricity distribution networks, Areti plan for 2019-2021.
- 467/2019 experimental regulation for the upgrade of aging plumbing risers in buildings
- 306/2019 Revision for the three-year period 2020-2022 of the recognition of 2G smart metering costs
- 583/2015 TIWACC supplemented by resolutions 639/2018/R/com and 570/2019/R/gas

REGULATORY PERIOD: EIGHT YEARS 2016-2023 divided into two sub-periods, each lasting four years:

- **2016-2019**
- **2020-2023**

REGULATORY PERIOD WACC: SIX YEARS 2016-2021

- WACC for 2016-2018 5.6%
- WACC for 2019-2021 5.9%

ARERA RESOLUTION 380/2020: "Launch of the process of adopting provisions regarding the methods and criteria for determining and revising the rate of return on invested capital in the electricity and gas sectors for the second regulatory period".

Areti's concession expires in 2030

WACC FOR OTHER ACTIVITIES

ELECTRICITY TRANSMISSION

Electricity transmission WACC for 2019-2021: 5.6%

GAS NETWORKS

Gas metering

Gas transport WACC for 2019: 5.7% WACC for 2020-2021: 5.7%

Gas distrib WACC for 2019: 6.3%

WACC for 2019: 6.8%

2010: 6 79/ WACC for 2020 2021: 6 79/

WACC for 2020-2021: 6.3%

Gas storage WACC for 2019: 6.7% WACC for 2020-2021: 6.7%



Regulation Electricity distribution (2/2)

MAIN REGULATORY CHANGES IN 2020

<u>Urgent measures linked to the COVID-19 epidemic</u>

The regulator urgently issued a serious of resolutions designed to mitigate, as far as possible, the difficulties faced by final consumers and certain businesses connected with the rules governing the response to non-payment by customers, with specific regard to the process for cutting off the supply of electricity.

ARERA Resolution 60/2020/R/com - Managing non-payments

In this Resolution, the regulator suspended application of the procedure for managing non-payments set out in supply contracts with final customers until 17 May of the current year.

Resolution ARERA 116/2020/R/com - Billing for transmission services

In Resolution 116/2020/R/com, ARERA suspended the application of default procedures in the event of non-payment by traders of transmission service charges due for payment in April 2020. This reflects potential for non-payment by customers who have benefitted from the above Resolution 60/2020/R/com.

More specifically, the regulator has suspended the above procedures where the transmission service user has paid at least 70% of the total amount billed for LV withdrawal points. At the same time, given the fact that the measures introduced could make it difficult for distributors to pay general system charges to the CSEA and GSE, the regulator has given distributors the option of making a payment in proportion to the amount effectively collected. This payment must, in any event, be within the minimum amount (80%) needed to ensure the system is fully funded.

Resolution ARERA 248/2020/R/com - Procedures for recovering unpaid amounts

The measures introduced by Resolution 116/2020/R/com were extended on a number of occasions by the regulator, up to and including bills falling due in June 2020. As a result, the later Resolution 248/2020/R/com det out the procedures for recovering unpaid amounts payable to distributors by transmission users and general system charges not paid by the former to the CSEA and GSE.

Resolution ARERA 213/2020/R/eel – Temporary changes to the 2G directives

Within the above context, Resolution 213/2020/R/eel introduced, for 2020, a series of changes to the regulations governing the rollout of 2G smart metering systems with the aim of avoiding penalties to be paid by distribution companies as a result of factors beyond their control linked to the epidemic.

The main changes introduced regard the preparation of detailed plans for the mass phase of the rollout, the suspension of penalties for falling behind the schedule set out in the plan and a halt to application of the "Information Quality Incentive" matrix.

The regulator has reserved the right to extend, in full or in part, the measures adopted in this Resolution into 2021 depending on how the health emergency evolves.



Regulation Environment

ARERA RESOLUTION 443/2019

- Regulatory period 2018-2021, structured in line with the previous tariff regulation (Presidential Decree 158/99), with the introduction of certain elements such as sharing arrangements for revenue from the sale of material and energy derived from waste and the related CONAI revenue.
- Real pre-tax WACC: 6.3% for the period 2020-2021, with an additional 1% for the 2-year time lag between capex being carried out and its recognition in RAB.
- Determination of four different regulatory frameworks, limiting the annual rise in the tariff to reflect the quality of service provided and changes in the scope of operations.
- Cost recognition on the basis of accurate ex post data based on reliable accounting records for the previous two years and no longer on forecasts.
- Identification of efficient costs and subsequent adjustments for 2018 and 2019 (introduced on a progressive basis and recognisable over no more than 4 years).
- Whilst awaiting determination of the tariffs for incoming waste (to be determined by 31 December 2020), the charges covering the costs of disposal and treatment and of treatment and recovery are determined on the basis of approved and/or negotiated tariffs.



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