



Management and Sustainability Systems Policy

Rome, 30 November 2020



aceo

Since 1909

initially as the Municipal Electrical Company for the Municipality of Rome and later as a **leading multi-utility in Italy**,

Acea handles the development and management of essential infrastructure in the capital city of Italy, distributing electricity and water services needed to guarantee productive growth, social progress and environmental balance in Rome.

Throughout its history it has taken advantage of opportunities coming from the market, the regulatory context and its stakeholders, adjusting its corporate structure to the most functional and efficient models to become **an important industrial company both nationally and internationally.**



THE ACEA GROUP

It works in the areas of **water**, **electricity** and **the environment**, and is also active as a **green operator** and gas distributor.



Water

n° 1 operator
in Italy for
water services

with **over 9 million**
residents served in
Lazio, Tuscany,
Umbria, Molise
and Campania



Commercial and trading

One of the main
national players
in the energy
market

with
6,5 TWh
of electricity
sold



Generation

Green Operator
In Italy

with **more**
than **250 MW**
of capacity installed



Energy infrastructure

One of the main
energy
distribution
operators
in Italy

with
10 TWh
of electricity
distributed



Environment

Italy's
4th largest operator
for waste
management

with **more**
than **1.3 million tonnes** of waste
processed/
disposed



Engineering and services

the company that
supplies
technical services to
the group

with **over € 100 million**
in services
provided every
year



Gas distribution

entry into gas distribution with
~100k grid points

MANAGEMENT AND SUSTAINABILITY SYSTEMS POLICY



Aces views promoting a culture of quality, respect for the environment and preservation of ecosystems as a strategic choice, to achieve **SUSTAINABILITY IN ITS BUSINESS ACTIVITIES** through **development of people** and **safety** in the workplace, **efficient management** of resources, **assessment of risks and impacts** and constant **dialogue** with stakeholders.

Acea guarantees constant commitment from all the components of its organisation, starting from the executive level, to support the implementation of management systems compliant with **ISO 9001, ISO 14001, ISO 45001 and ISO 50001** in the various companies of the Group.

MANAGEMENT AND SUSTAINABILITY SYSTEMS POLICY

Acea promotes an approach to **the circular economy**, in part based on involvement of stakeholders together with businesses and research centres to establish a network committed to global development of environmental sustainability.

A virtuous link between technology and the circular economy, that combines **innovation**, attention to the local area and environmental solutions with an eye to regeneration and modernity

Acea has been investing in the circular economy for several years, to **reduce resource waste**, for example by using production waste to produce energy.

This commitment was strengthened through the signing of a **memorandum of understanding** with Enea to jointly develop projects relative to the circular economy, with regards to **sustainable management of the waste cycle and of water resources**.

MANAGEMENT AND SUSTAINABILITY SYSTEMS POLICY

The commitment to **fighting climate change** also involves initiatives to support **DECARBONISATION**, **investments in e-mobility** and **reducing consumption through smart meters**.

By increasing production coming from **renewable energy sources**, Acea, through its photovoltaic development plan, continues to maintain its carbon intensity values among the lowest in the sector.

Additionally, to support the energy transition and meet developments in the types of consumption coming from its customers on the open market, Acea has signed **Power Purchase Agreements** to supply renewable energy resold to customers.

For Acea, **rational use of water resources** is a fundamental part of its business. Hence, it is involved in optimising water usage and in **identifying solutions for recovery and recycling**, with an eye to the circular economy and resource protection.

In the water sector, Acea's focus can be seen in initiatives involving the entire chain to **increase the resilience of the aqueduct system** and to divide the network into districts to optimise management and reduce water leaks.

For Acea, the attention paid to water resources is also applied through the implementation of **Water Security Plans**, helping to reduce the risk of water pollution or shortages and supporting reuse.

ACEA'S COMMITMENTS

Focus on operating and economic results and the generation of positive impacts for the local area

Offer **high level public services** smoothly, fairly and without discrimination

Responsibly manage the economic, social and environmental impacts of its business, pursuing **continuous improvement in the quality of its services**

Promote creativity and **technological and organisational innovation**

Develop personnel using skill development models and by involving them in the company identity

Protect, include and develop diversity and support **worker well-being**

Protect **worker health and safety** by eliminating dangers and reducing risks

Develop personnel using skill development models and by involving them in the company identity

Ensure sustainability and protect health and safety throughout the value chain, from procurement through to production and distribution of services

Sustainably manage energy, water and other natural resources used, ensuring they are utilised with prudence and taking special care to rationalise their end use

ACEA'S COMMITMENTS

Protect the natural environment and ecosystems by reducing the impacts its activities have on the natural environment, through risk prevention and minimisation

Fight climate change through energy efficiency and the use of sustainable energy

Involve stakeholders by making use of their contributions in company strategies

Promote the participation of all employees in the process of **preventing risks and protecting health and safety** both with regards to colleagues and third parties

Comply with current regulations and rules throughout the supply chain, spreading a **culture of legality** and developing social/environmental aspects


Plan and assess impacts and **measure performance**, in a cycle of continuous improvement

Monitor and communicate performance results to all stakeholders

Prevent pollution, reduce environmental impacts, achieving lower consumption of energy and all natural resources

Participate in the **well-being of the community** and develop dialogue with the local area

ACEA IS COMMITTED TO:

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1. translating its commitments to **measurable objectives and goals**, periodically reviewed to keep them consistent with the evolution of the Group.
 2. applying and **keeping this policy active**, distributing it to all personnel and adopting all necessary initiatives to ensure it is understood and effectively used, constantly monitoring to identify any needs to update its content.
 3. making **its policy available to workers, the community and stakeholders** through the main internal and external communication channels.