



INTRODUCTION

The Acea Group has always had careful and sustainable operating and economic/financial management, based on principles of corporate social responsibility and able to promote development in the areas in which it works. It monitors the reference scenario, identifying and analysing the factors that could take on a significant role in terms of its business, such as sustainability aspects, including legislative and regulatory, which could influence the achievement of strategic goals. The internal Group environment is added to these external factors, both in organisational terms and relative energy and environmental impacts, technological innovation, development of human capital, sustainable and responsible supply chain management and protection of worker health and safety.

Management of services essential to the well-being of local communities and the growth of the region has almost naturally driven Acea to operate in compliance with the principles of sustainable development, promoting a culture of quality, respect for the environment, workplace safety and energy savings, also through maintaining and development management systems in compliance with ISO 9001, ISO 14001, ISO 45001 and ISO 50001 and implementing additional instruments to ensure the sustainability of the company increases over time.

Acea operates in a manner consistent with the UN Sustainable Development Goals - Agenda 2030, signed by Italy and relevant to the business it manages. It has also committed to the Global Compact.

INFECTION PREVENTION SYSTEM

In this light, Acea wants to have a major impact on the spread of a **safety** culture, also understood as **preventing and protecting against infections**, involving all of its employees and creating pressure throughout its supply chain and with other stakeholders, with the conviction that it is necessary to prepare effective tools to prevent the spread of infectious phenomenon, an aspect that has never been more important globally, due to the rise of the new Coronavirus.

Biosafety Trust Certification is therefore part of this virtuous path undertaken for some time now, which is intended to increase the sustainability of business activities with an eye to continuous improvement. On the front line of managing and handling changes in health contingencies, Acea was able to understand the recent epidemiological crisis, interpreting its unique aspects with a strong drive that led it to manage and prevent unexpected developments and change its risk profile.

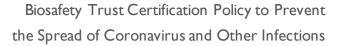
For this reason, Acea sees constant strengthening of infection prevention and control as an additional strategic corporate goal, in addition to those already established, with the **aim of further minimising** the risk of contagion from viruses, bacteria and other possible forms of infection.

Acea has an advanced risk assessment model, as well as control and mitigation measures. More specifically, to deal with the risks deriving from the recent health emergency, the structures responsible for Risk Management carried out a preliminary evaluation, so as to implement multiple management tools in the field

To that end, careful analysis led to the determination that, viewed in terms of comprehensive risk management, the achievement of Biosafety Trust Certification met the need to protect employee and customer health, while also increasing stakeholder confidence.

The management system to prevent the spread of coronavirus and other infections is able to integrate with other already certified management systems, above all the occupational health and safety management system (ISO 45001:2018).

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By implementing the management system to prevent the spread of coronavirus and other infections, Acea commits to:

- guaranteeing constant efforts by the entire company structure, starting at the executive level, to implement the Biosafety Trust management system in Acea spa, in compliance with the regulatory document of the same name;
- preparing suitable informational flows and resources to carry out the activities identified, to be periodically reviewed and updated;
- defining responsibilities for the continuous improvement of the management system, also by appointing a Committee to Prevent Coronavirus and Other Infections and a manager with the authority to manage the system;
- defining and applying operating procedures and instructions to prevent, manage and mitigate infection risk;
- complying with all applicable level provisions on worker and outside collaborator health and safety, through infection prevention and control;
- periodically verifying the effectiveness, adequacy and level of application of the management system to prevent and control infections;
- involving its employees and external personnel through the use of appropriate communication channels, providing training and information to constantly improve the level of knowledge and awareness of biological risks;
- implementing this Policy and keeping it active, providing it to all personnel and adopting all necessary initiatives to ensure it is implemented;
- disseminating this Policy at all levels of the organisation and to all stakeholders, making it available
 to the public at all times through the main external communication channels;
- submitting this Policy for regular monitoring, also to promptly identify any needed updates.

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